



STEELE MEMORIAL MEDICAL CENTER

203 S. DAISY ST. ~ SALMON, IDAHO 83467 ~ (208)756-5600 ~ FAX (208) 756-4169

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Contact: Jenny Tracy
Executive Assistant
208-756-5612
jennifer.tracy@steelemed.org

Steele Memorial Medical Center Named 2009 Most Wired Hospital

CHICAGO—July 7, 2009—**Steele Memorial Medical Center** has been named to the nation's **Most Improved**, according to the results of the 2009 Most Wired Survey and Benchmarking Study released today in the July issue of *Hospitals & Health Networks* magazine.

The economic crisis is forcing many hospitals to make tough decisions with scarce resources, including delaying and scaling down information technology (IT) projects, according to a newly released survey of America's "most wired" hospitals and health systems. While progress has been made and incentives to implement IT will be available through the recently passed stimulus legislation, many hospitals still have a long way to go.

The 100 Most Wired hospitals are torn between building on their IT successes and keeping a sharp eye on budgets. Marking its 11th year, the Most Wired Survey and Benchmarking Study continues to lead the field in analyses and benchmarking of healthcare IT.

Steele Memorial Medical Center, CEO, Victoria Alexander-Lane says, "We are very proud of our IT team and our entire staff for the tremendous effort they have put into our transition to Electronic Medical Records. We understand the importance of technology in the healthcare setting and will continue to make it a high priority."

"The economic slowdown is forcing hospitals to look closely at IT spending," says Alden Solovy, executive editor of *Hospitals & Health Networks* magazine. "Most Wired hospitals are doing their best to stay the course."

To complicate matters, the great unknown of health care reform looms in the near future and a number of regulatory changes are already heading down the pike, including the shift to ICD-10.

"As the health reform debate continues, it's clear that IT will play an even more important role in the health system of tomorrow," says Rich Umbdenstock, president and CEO of the American Hospital Association (AHA). "Most Wired hospitals help illustrate IT in action—improving efficiency, quality and safety of care while helping to control costs."

Hospitals also continue to invest in IT that supports quality and safety initiatives. Investment in electronic medication management is considered one of the fundamentals of using IT to improve care. The 2009 Most Wired Survey and Benchmarking Study shows an overall increase in both provider order entry of medications and electronic bedside matching at the time medications are administered.

“Hospitals clearly recognize that in spite of smaller budgets they still need to invest in IT and position themselves for the future,” says Sunny Sanyal, president of McKesson Provider Technologies. “We’re seeing hospitals reprioritize. For example, instead of continuing with plans to build a new data center extension, a hospital now may choose to redirect funds to other technologies.”

Of the organizations completing the survey this year, 38 hospitals and health systems—6.8 percent of the sample—have effectively deployed information technology at both ends of the medication administration process. This compares with 23 hospitals and health systems in 2008, or 4.1 percent of the sample.

At the typical hospital responding to the survey, 26 percent of medications are entered electronically by physicians, compared with 19 percent in 2008. The typical respondent has 40 percent of medications matched at the bedside, compared with 30 percent in 2008.

The Most Wired Survey is conducted annually by *Hospitals & Health Networks* magazine, the journal of the AHA, which uses the results to name the 100 Most Wired hospitals and health systems. It focuses on how the nation’s hospitals use information technologies for quality, customer service, public health and safety, business processes and workforce issues.

Hospitals & Health Networks conducted the 2009 survey in cooperation with McKesson Corp. and the College of Healthcare Information Management Executives. The July *H&HN* cover story detailing results is available at www.hhnmag.com.

About the Most Wired Survey and Benchmarking Study

Hospitals & Health Networks, the journal of the AHA, conducts the voluntary Most Wired Survey and Benchmarking Study annually and names the 100 Most Wired.

McKesson Corporation is a healthcare services and information technology company dedicated to helping its customers deliver high-quality healthcare by reducing costs, streamlining processes, and improving the quality and safety of patient care.

CHIME was formed with the dual objective of serving the professional development needs of healthcare chief information officers and advocating the more effective use of information management within health care.