Our Journey of Service & Organizational Excellence
Greetings from Steele Memorial Medical Center!

The trust and confidence our community and visitors place in Steele Memorial Medical Center speaks volumes about the expectations we need to live up to each time a patient comes through our doors.

When asked what distinguishes Steele Memorial Medical Center, my response is simple. It is the compassion of our highly skilled and devoted caregivers that truly defines Steele Memorial Medical Center. And I am honored to be a part of an institution that continues to live its mission of delivering compassionate healthcare every day.

As the metrics our industry publically reports are expanded—and as reimbursement is increasingly tied to these results—we are forced to become progressively better at providing top quality care with fewer dollars. Through our partnership with the Studer Group, Steele Memorial Medical Center is aligning our goals, actions, and processes and creating a foundation that will enable us to transform the way we provide care in this era of rapid change.

As we prepare for the opportunities and challenges ahead, we will continue to make decisions based on the needs of our patients and the community. Whether you need to find a physician, are preparing for a medical procedure or are simply interested in learning more about optimizing your health and wellness, Steele Memorial Medical Center is here to help you make healthy choices for you and your family.

Jeff Hill, Chief Executive Officer

Stephanie Orr, RN, BSN, Chief Nursing Officer

Greg Hexem, Chief Financial Officer

Abner King, Chief Information Officer
Relying upon funds generously provided by the residents of Lemhi County, donations and a large contribution made by Eleanor and Emmett Reese in the memory of Eleanor’s father, Charles Steele, construction on the original facility for Steele Memorial Hospital began in 1949. After completion of construction in 1950, Steele Memorial Hospital opened its doors for patients on Monday, February 27, 1950 and immediately began fulfilling the needs of the local residents of Salmon, Idaho.

Over 52 years later in November 2002, the citizens of Lemhi County passed a General Obligation Bond to help support construction of a new, replacement hospital facility. This bond combined with a $3 million grant pledge to the Steele Memorial Foundation from the Steele-Reese Foundation made construction of a new hospital a reality. Construction of the new hospital began in May 2003. The new facility, officially renamed Steele Memorial Medical Center, held its grand opening on October 22, 2004.

In March 2003, the Steele Memorial Medical Center Board of Directors identified a need for administrative services and contracted with Quorum Health Resources (QHR). Relying upon QHR’s vast resources for health care leadership, industry expertise, consulting services and training opportunities for board members, department managers and staff, Steele Memorial Medical Center has grown and expanded to provide and offer various health care services to our local community.

Today, Steele Memorial Medical Center (SMMC) is a Medicare Certified, not-for-profit, 18-bed Critical Access Hospital (CAH) with an associated Rural Health Clinic, providing comprehensive health care for the residents and visitors of the Salmon and Lemhi River valleys and surrounding areas. SMMC is driven by a vision of service and organizational excellence. SMMC’s highly skilled providers and employees are committed to delivering compassionate health care to each and every patient.

Our services include: General Surgery, Orthopedic Surgery, Gynecological Surgery, Plastic Surgery, OB/GYN, Laboratory, Medical Imaging, Rehabilitation, and Emergency care. In addition, our outpatient clinic offers the following specialties: Cardiology, Dermatology, Oncology, Ophthalmology, Neurosurgery, Podiatry, and Psychiatry.

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The Board of Directors are a group of local residents with diverse backgrounds, entrusted with the governance of Steele Memorial Medical Center by the Lemhi County Commissioners.

In January of 2011, Vic Phillips was re-elected as Chairman; Dennis Lile was elected as Vice-Chairman; and Jason Smith was re-elected as Secretary/Treasurer. In November of 2011, the following Board members were elected as officers: Dennis Lile as Chairman; Shayne Holmes as Vice-Chairman; and Ryan Allen as Secretary/Treasurer. Under their combined leadership, the Board accomplished several tasks including:

- Payment of $232,000 to fulfill Steele Memorial Medical Center’s annual hospital bond obligation.
- Election of Kimberly Nelson to fill a vacant position.
- Election of Linda Price, Kristin Troy, and Mark Oliverson, DMD, each for a 3-year term to the Board of Directors.
- Renewal of the Quorum Health Services contract to provide Administrative Services.
- Approval of several provider appointments including: Ravalli Orthopedics & Sports Medicine, Tiffany Spaulding, DO (locums tenens), Greg Bourden, PA (locums tenens), Patrick Cindrich, MD, Neurosurgery, David Ririe, MD, Oncology, Joel Dye, M.D., Emergency Medicine and Stephen Wallace, M.D., Emergency Medicine.
- Joined the Studer Group’s Rural Partnership Network to implement Evidence-Based Leadership to align SMMC goals, actions, and processes.
- Approval of the 2011-2014 SMMC Strategic Plan.
The purpose of the Steele Memorial Foundation, as recorded in its bylaws, states, “The Foundation, by working with and through Steele Memorial Medical Center, seeks to improve medical care and medical services, thereby benefiting communities, residents, and visitors of Lemhi and Custer Counties.”

The 2011 - 2012 Annual Giving Campaign began in November 2011 with the Foundation’s annual letter drive. With a goal of $75,000 the Foundation chose to designate funds received toward purchasing a Digital Mammography System. Unlike conventional screen film, digital mammography utilizes computers and specially designed digital detectors to produce sharp, high-resolution images which can be adjusted for brightness and contrast. In addition, digital images are immediately available for evaluation by the Radiologist; thus, decreasing the turn-around time for patients to receive their mammogram results.

The previous Annual Giving Campaigns were a great success and the Foundation hopes, with the community’s continued support, to meet and exceed the accomplishments of preceding years:

- 2010-2011 — $63,481.91 Portable Ultrasound Machine
- 2009-2010 — $41,958.84, Rehabilitation Equipment
- 2008-2009 — $56,466.14, Wireless Biotelemetry System
- 2007-2008 — $86,876.00, Computerized Radiography Equipment
- 2006-2007 — $32,290.56, Fetal Monitoring Unit for the Obstetrical Program

The money gained from each of our campaigns supplies Steele Memorial Medical Center with modern tools to continue delivering quality, compassionate healthcare.

The Donor Wall, in the hospital lobby, has long been a public place to acknowledge the many Friends, Sponsors, Patrons, and Benefactors of the Steele Memorial Foundation who have given $500 or more. It is also an area to view the many donations made in memory of friends and loved ones. While the Steele Memorial Foundation Donor Wall is significant, we wish to recognize and honor all of the many individuals who have donated, whether it be $5 or $5000, and to all of our donors we say, “Thank You!”
Our Generous Donors

**Benefactors $10,000+**
- Estate of Vera Arndt
- Sally Boyne
- Charles U. Buice
- William T. Buice
- Loren & Ruth Call
- Charlie Clark - Rigby's Pharmacy
- Eastern Idaho Regional Medical Center
- Jean Johnson
- Medical Imaging of Idaho Falls
- Steele Memorial Auxiliary
- Steele Reese Foundation
- Doug & Deb Westfall & Family
- JoAnn Wolters & Daniel Schroeder Family
- Jeanne Wollerton

**Patrons $5,000 - $9,999**
- Bill & Diz Allen
- Gary & Geneal Anderson
- Valerie Brackett & Nikolaos Monoyios - Eagle Valley Ranch
- John F. & Emma Herbst Family
- Don & Gloria Jakovac
- Nep & Mary Ellen Lynch
- George & Evelyn Miley
- Portneuf Medical Center
- St. Patrick Hospital Foundation
- Fran Tonsmeire
- Dr. David & Mrs. Georgena Yanoff

**Memorials $1,000 - $4,999**
- Ron & Victoria Alexander-Lane - “In Memory of Zebediah Alexander - The Best Cat in the Whole World”
- Ron & Victoria Alexander-Lane - “In Memory of Aileen ‘Annie’ Alexander - A Woman with an Open Mind”
- Dr. Walt & Shirley Blackadar Family - “In Memory of Dr. Walt and Shirley Blackadar”
- Sally Boyne - “In Memory of William Boyne”
- Jean Johnson - “In Memory of Patricia Kirtley Long”
- Fred & Diana Lyon with Jim & Jeanne Doering - “In Memory of Grace M. Lyon”
- QB Corporation - “In Memory of S. Michael Allen”
- Joel Rea - “In Memory of Warren Cumberland”
- Steele Memorial Medical Center Employees - “In Memory of Wally Deboard a Friend of the Hospital”
- James Sustaire - “In Memory of Jackie L. Sustaire”
- James Sustaire - “In Memory of Tyson Lee Sustaire”
- Fran Tonsmeire - “In Memory of Joe Tonsmeire”
- Dr. David & Mrs. Georgena Yanoff - “In Memory of Irving Yanoff”
- Dr. David & Mrs. Georgena Yanoff - “In Memory of Judith G. Yanoff”
- Dr. David & Mrs. Georgena Yanoff - “In Memory of Larry Shiley”

**Sponsors $1,000-$4,999**
- Ron & Victoria Alexander-Lane
- Robert & Jean Anders
- Bob & Leslie Anderson
- Barb Angelo
- Loren & Erlene Arffmann
- Jerry & Linda Astalos
- Roy & Katie Barrett
- Ken & Ginny Beller
- Ken & Roberta Bittick
- Ross & Lillian Bond, Jr.
- Gary & Vicki Boyce
- Charles & Briggita Bradley
- Nan & John Bryant
- Ruth Campbell, N P & Rod Strong
- Randy & Tina Capps & Family
- Jack Cherry
- Harry Clark
- Bruce & Melissa Cole - Cole Insurance

Donations were made through March 14, 2012
### SPONSORS $1,000-$4,999

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<td>Paul &amp; Sally Edwards</td>
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<td>Kenneth &amp; M arie Freitas</td>
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<td>Cyndie Grier</td>
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### FRIENDS $500-$999

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<td>CBS L and - Clayne H anson</td>
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<td>Quorum Health R esources, R ay's H eating, Plumbing, Electric Inc. - Jim Bob &amp; Sharon Infanger</td>
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<td>Ralph &amp; Brenda Smiderle</td>
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<td>Alan W ray, M D</td>
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Donations were made through M arch 14, 2012
# Financials

## Assets

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<tr>
<td><strong>Current assets</strong></td>
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<tr>
<td>Cash and cash equivalents</td>
<td>$2,593,375</td>
<td>$1,278,780</td>
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<tr>
<td>Investments in certificates of deposit</td>
<td>595,453</td>
<td>892,593</td>
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<td>Receivables:</td>
<td></td>
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<tr>
<td>Patient, net of estimated uncollectibles of approximately $935,000 and $868,000, respectively</td>
<td>$2,060,362</td>
<td>2,323,180</td>
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<tr>
<td>Other</td>
<td>110,381</td>
<td>153,781</td>
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<tr>
<td>Estimated third-party payor settlements</td>
<td>158,718</td>
<td>175,125</td>
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<tr>
<td>Cash and cash equivalents restricted for debt service</td>
<td>435,046</td>
<td>435,388</td>
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<td>Inventories</td>
<td>424,189</td>
<td>398,854</td>
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<td>Prepaid expenses</td>
<td>238,913</td>
<td>178,285</td>
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<tr>
<td><strong>Total current assets</strong></td>
<td>6,616,437</td>
<td>5,835,986</td>
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|                      |          |          |
| **Noncurrent assets**|          |          |
| Cash and cash equivalents: |          |          |
| Restricted for capital acquisitions | 186,600 | 187,789 |
| Restricted for debt service | 139,488 | 86,347 |
| Board designated for capital acquisitions | 717,152 | 570,563 |
| Investments in certificates of deposit | 486,917 | - |
| Deferred financing costs | 224,741 | 145,253 |
| Investment in Yellowstone Insurance Exchange | 148,484 | 171,000 |
| Capital assets, net | 11,106,376 | 11,912,092 |
| **Total noncurrent assets** | 13,009,758 | 13,072,844 |

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<tr>
<td><strong>Total assets</strong></td>
<td>$19,626,195</td>
<td>$18,908,830</td>
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## Liabilities and Net Assets

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<td>Current maturities of long-term debt</td>
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<td>$806,886</td>
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<td>Accounts payable</td>
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<td>Estimated third-party payor settlements</td>
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<td>Accrued expenses:</td>
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<td>Payroll and related liabilities</td>
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<td>732,333</td>
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<td>Interest</td>
<td>30,046</td>
<td>70,388</td>
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<td><strong>Total current liabilities</strong></td>
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<td>Long-term debt, less current maturities</td>
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<td>9,312,470</td>
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<tr>
<td><strong>Total liabilities</strong></td>
<td>11,059,896</td>
<td>11,330,559</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Net assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Invested in capital assets, net of related debt</td>
<td>2,089,387</td>
<td>2,055,390</td>
</tr>
<tr>
<td>Restricted for debt service and capital acquisition</td>
<td>574,534</td>
<td>521,735</td>
</tr>
<tr>
<td>Unrestricted</td>
<td>5,902,378</td>
<td>5,001,146</td>
</tr>
<tr>
<td><strong>Total net assets</strong></td>
<td>8,566,299</td>
<td>7,578,271</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total liabilities and net assets</strong></td>
<td>$19,626,195</td>
<td>$18,908,830</td>
</tr>
</tbody>
</table>
**Total Margin**

- This ratio reflects profits from both operations and nonoperations. Higher is better.

<table>
<thead>
<tr>
<th>Hospital/Episode</th>
<th>Total Revenue</th>
<th>Total Expenses</th>
<th>Margin</th>
</tr>
</thead>
<tbody>
<tr>
<td>St. Luke's</td>
<td>$10,500M</td>
<td>$9,000M</td>
<td>15%</td>
</tr>
<tr>
<td>Memorial</td>
<td>$10,200M</td>
<td>$9,500M</td>
<td>5%</td>
</tr>
<tr>
<td>Medical Center</td>
<td>$10,300M</td>
<td>$9,700M</td>
<td>3%</td>
</tr>
</tbody>
</table>

**Operating Margin**

- This ratio reflects profits from operations only. Higher is better.

<table>
<thead>
<tr>
<th>Hospital/Episode</th>
<th>Total Operating Revenue</th>
<th>Operating Expenses</th>
<th>Margin</th>
</tr>
</thead>
<tbody>
<tr>
<td>St. Luke's</td>
<td>$12,500M</td>
<td>$10,000M</td>
<td>20%</td>
</tr>
<tr>
<td>Memorial</td>
<td>$12,000M</td>
<td>$10,500M</td>
<td>15%</td>
</tr>
<tr>
<td>Medical Center</td>
<td>$12,100M</td>
<td>$10,600M</td>
<td>10%</td>
</tr>
</tbody>
</table>

**Current Ratio**

- The Current Ratio is the most widely used measure of liquidity. High values can sometimes be misleading if the current assets are not liquid, such as inventory or non-collateralizable accounts receivable. Higher is better.

<table>
<thead>
<tr>
<th>Hospital/Episode</th>
<th>Current Assets</th>
<th>Current Liabilities</th>
<th>Ratio</th>
</tr>
</thead>
<tbody>
<tr>
<td>St. Luke's</td>
<td>$2,000M</td>
<td>$1,000M</td>
<td>2:1</td>
</tr>
<tr>
<td>Memorial</td>
<td>$2,200M</td>
<td>$1,100M</td>
<td>2:1</td>
</tr>
<tr>
<td>Medical Center</td>
<td>$2,100M</td>
<td>$1,050M</td>
<td>2:1</td>
</tr>
</tbody>
</table>

**Days Cash on Hand – All Sources**

- Days Cash on Hand – All Sources measures the number of days of average cash on hand that the hospital maintains for cash and marketable securities. It is a measure of total liquidity, both short- term and long-term. High values for Days Cash on Hand – All Sources usually imply a greater ability to meet both short-term obligations and long-term capital replacement needs. Higher is better.

<table>
<thead>
<tr>
<th>Hospital/Episode</th>
<th>Days Cash on Hand – All Sources</th>
<th>Total Expenses - Depreciation</th>
<th>365</th>
</tr>
</thead>
<tbody>
<tr>
<td>St. Luke's</td>
<td>117 days</td>
<td>$1,000,000</td>
<td></td>
</tr>
<tr>
<td>Memorial</td>
<td>122 days</td>
<td>$1,100,000</td>
<td></td>
</tr>
<tr>
<td>Medical Center</td>
<td>123 days</td>
<td>$1,200,000</td>
<td></td>
</tr>
</tbody>
</table>

**Days in Net Patient Accounts Receivable**

- Days in Net Patient Accounts Receivable is the average time that receivables are outstanding, or the average collection period. Higher collection periods lead to greater cash flow from investing activities and will often force hospitals to reduce short-term or increase short-term debt. Lower is better.

<table>
<thead>
<tr>
<th>Hospital/Episode</th>
<th>Days in Net Patient Accounts Receivable</th>
<th>Net Patient Service Revenues / 365</th>
</tr>
</thead>
<tbody>
<tr>
<td>St. Luke's</td>
<td>30 days</td>
<td>$1,500,000</td>
</tr>
<tr>
<td>Memorial</td>
<td>35 days</td>
<td>$1,600,000</td>
</tr>
<tr>
<td>Medical Center</td>
<td>40 days</td>
<td>$1,700,000</td>
</tr>
</tbody>
</table>
JANUARY 2011

STEEL MEMORIAL MEDICAL CENTER FINALIZES THE PURCHASE OF THE MOTEL DELUXE

Steele Memorial Medical Center entered into a purchase agreement on August 18, 2009 with Steve and Donay Freestone, then owners of the Motel Deluxe and surrounding property. Vic Phillips, Board Chairman commented that, “When the opportunity to acquire property adjacent to the Medical Center presented itself, the Board felt the prospect deserved careful consideration and due diligence.” After commissioning a professional appraisal, SMMC negotiated a purchase price with the Freestones based upon the completed appraisal received. SMMC finalized the purchase and acquired ownership of the property on Wednesday, January 5, 2011.

Regarding future plans for the property, Jeff Hill, CEO stated that, “The property acquisition presents a wonderful opportunity for potential future development and expansion to meet the growing healthcare needs of our community.”

AUGUST 2011

STEEL MEMORIAL FOUNDATION HONORS DAVID YANOFF, MD FOR HIS YEARS OF SERVICE

On July 28, 2011 the Steele Memorial Foundation presented David Yanoff, M.D with a plaque in honor of his six years of service on the Foundation Board of Directors. Dr. Yanoff accepted an invitation to join the Foundation Board in June 2005 and served as Chairman from May 2007 through May 2009. During his tenure on the Foundation Board he was an exceptional proponent of the Foundation's purpose to function as a Goodwill Ambassador for Steele Memorial Medical Center (SMMC) as well as an outstanding supporter of working through SMMC to improve medical care and medical services provided to the local community, residents, and visitors of Lemhi and Custer Counties. In addition, Dr. Yanoff participated in and coordinated several Annual Giving Campaigns which in total raised approximately $276,000 for medical equipment to enhance medical services provided our community. Loren Arfmann, Foundation Chairman stated, “David has been an integral part of the Foundation Board; his dedication, service to our community and passion for expanding medical services has been inspirational. Even though he will be exploring a new future outside of our community, he will be greatly missed by the Foundation, SMMC, and residents of Lemhi County. On behalf of the Foundation Board, we wish him the very best in his future endeavors.”
August 2011 continued

Steele Memorial Medical Center Receives National Award

Avatar International is extremely pleased to honor Steele Memorial Medical Center with the Exceeding Patient Expectations Award for the year 2010. This national award is presented to the facilities whose overall score exceeds expectations. The Exceeding Patient Expectations Award is based on the 3 critical survey items gauging patient expectation about quality of care, reliability, and customization before the visit.

In making the announcement, David Medvedeff, PharmD, MBA, CEO of Avatar said, “Exceeding a patient’s expectations reflects an inherent sense of compassion. Steele Memorial Medical Center has succeeded in its aim to putting the needs of the patient first. I congratulate Steele Memorial Medical Center for winning Avatar’s Exceeding Patient Expectations Award.”

October 2011

Steele Memorial Medical Center welcomes Gregory M. Behm, MD & David Nolan, PA

Steele Memorial Medical Center (SMMC) is pleased to announce that Gregory Behm MD, (Board Certified Orthopedic Surgeon & Board-Certified Orthopedic Sports Medicine) and David Nolan, PA are now seeing patients and performing surgical procedures at SMMC. Dr. Behm currently serves as President of the Montana Orthopedic Society, is an active member of the Montana Medical Association and serves as an ad hoc medical advisor for the Lost Trail Ski Patrol.

Dr. Behm’s expertise includes: Birmingham Hip Resurfacing; Minimally invasive hip and knee replacement; Shoulder, knee and ankle arthroscopy; Rotator cuff tears; ACL injuries; Foot and ankle problems; and, General orthopedics including fractures, sprains and trauma.

Steele Memorial Medical Center is now offering MRI Services

Monday Through Friday, 9 A.M.—5 P.M.

SMMC now features a Philips 1.5 Tesla MRI scanner, providing high resolution and high speed whole body imaging (including neurologic, orthopedic, and vascular imaging). Designed with the patient in mind, the MRI system includes soft lighting and music allowing for a friendly, comfortable patient experience.

Our new MRI service compliments SMMC’s complete suite of diagnostic imaging services, providing the gold standard in care for the residents and visitors of the Salmon/Lemhi Valleys and surrounding areas.
Dear Friends...
A very BIG and APPRECIATIVE Thank You to the best staff ever!!!
I can’t begin to tell you how your special care for me during my surgery and stay has meant to me. It has been My privilege to be a part of Salmon’s very BEST medical staff and care facility.
Again...THANK YOU!!! You ARE the Best!

Blessings,
Sandee Tuck
Salmon, ID

It was the best hospital I have ever been in. I’m 85 years old and they (nurses) were with me every time I was out of bed.
Everyone was wonderful and caring.

Audrey F. Keffer
Palm Coast, FL

Recently I had occasion to visit Ruth Campbell N.P. with a problem I was having. During the course of the tests it was discovered that I had another problem for which I had absolutely no idea where to go or even what kind of doctor I should actually see.
Ruth was totally helpful, supportive, compassionate and encouraging. She found the right place for me to go to have the problem correctly diagnosed and went out of her way to make sure we both understood what to do next.
Steele Memorial is very fortunate to have someone of her dedication on their staff.

Ruth Burns
Carmen, ID

I feel that our hospital is a “god send” to our community. As an EMT and as a patient as well, I found the entire hospital staff competent and concerned.
Keep up the good work!

Sandra Toynbee
Salmon, ID

To Dr. Deutchman, Dr. Natelson, Dr. Zavotsky, The entire nursing staff and Barb Nichols, Dr. Phelps.
Thank you so much for all the wonderful care and concern during my lengthy stay at the hospital. You all helped cheer me and make me feel at home. I am so blessed to have such a great facility to go to in a time of need. Thank you.

Elizabeth Nottestad
Salmon, ID

Steele Memorial Hospital,
Thank you for the health fair that you offered the community in April. I appreciate it very much.

Dixie Stokes
Salmon, ID

Dr. Steven Wallace, Jean Anders, R.N. and the X-Ray Technician were all very competent and professional. I really appreciated the x-ray tech coming in on the weekend to x-ray my broken ankle.

Orlyn Gaddis
Mackay, ID

Dear Friends...

It was the best hospital I have ever been in. I’m 85 years old and they (nurses) were with me every time I was out of bed.

Audrey F. Keffer
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Ruth Burns
Carmen, ID
I wish to extend a “special gratitude” for the professional services provided at the steel Memorial Hospital November 2, 2011 where I was treated for the chest pains I was experiencing. Registered nurse (RN) Janoa Parde and Emergency Room Dr. Bruce Hayward were the staff on duty at the time. They determined, through tests administered, that there was a critical cardiac emergency. Dr. Hayward made arrangements for life flight to transport; a room in ICU and a waiting cardiac physician to provide service at the Portneuf Medical Catheter Laboratory upon my arrival. My procedure was completed the same day with blockages cleared and two stints put into place.

All of this seems so unreal now. I was released from the Portneuf Hospital the next day and returned to my home. The ironic thing is, I have had recent friends and neighbors experience similar symptoms without the same positive outcome. I would have never known the positive outcome had it not been for the excellent care I received in Salmon. Cudos Steele Memorial! I know there were others who assisted on my behalf, but I am extremely grateful to a very special RN Janoa Parde and Dr. Bruce Hayward. You are truly professional, along with your support staff.

Robert E. Steinlicht
American Falls, ID

This is just a note to let you know how much I appreciate Dr. Bandow, Sue Eder and Gloria Eberhard who took such great care of me, as I was terrified at the time of my stress test. On September 6, 2010 Dr. Bandow and his nurses, after a stress test found that I had a serious problem with my heart and needed further examination. Dr. Bandow scheduled me for surgery on the September 9, 2010 at St. Pats Hospital. He found a serious blockage in the lower part of my heart, with out the procedure of placing a stint in my heart, I would have died. Dr. Bandow informed me that I had beaten the widow maker my artery was 98% blocked. With Dr. Bandow and his wonderful nurses, I wouldn’t be here. This is to let you know what wonderful staff you have and how much you all should appreciate them. They were very professional and I’m so glad I had the stress test. I am a new person thanks to Dr. Bandow and staff for giving me a new lease on life; I have tried to follow all of the things I am supposed to do to keep my heart healthy. Again thanks to all of the staff at Steele Memorial Hospital, you are so lucky to have such wonderful angles working for you.

Sharon Osgood
Salmon, ID

Thank you very much for all the tender & quality care that I received during my stay with you all. You made a bad experience much more bearable. I Love you All.

Frank Dalrymple
Salmon, ID

All staff were several levels above awesome! This holds true for the whole staff who cared for me while in the hospital. Please give ALL your staff (hospital and clinic) my highest regards. Dr. Yanoff is the very best!!

Dr. Bruce Lium
 Challis, ID
Letters of Thanks

In my 30-plus years living in our fine community, I’ve seldom used Card of Thanks for personal issues...On personal issues, I find the private, confidential approach more appealing. Not this time.

Two years ago I was faced with a new, different illness of the heart, unrelated to my lifelong genetic heart valve problems. Though open-heart surgery is hardly something to take lightly, this malady garnered every bit of my focus and attention.

My resolve, optimistic nature and concentration have been put to the test the past two years. Very independent (like so many Salmonites), I have sought out support from many in Salmon and it is to those I wish to express my heartfelt appreciation.

Equally and in no particular order: Reverend Greg Middlebrook, Hospice Director Jim Earl, Christa and Gerald Craig, V erl and Nola Armstrong, Dr. Samuel Gardner (Nancy Olson), Dr. Pamela Baglien, Zane Abbott, Luke Prange, Arlene and Brownie Orr, Steele Memorial Hospital—R Ns Gina M cFarland Bybee, Sherry Taylor and Jana Parde, Pharmacists Charles Clark and Joel Rea, Dr. Stephen Wallace, the entire lab department and also at SM H, the most wonderful Faye Rankin, entire Rigby’s Pharmacy staff (especially Catherine Cochran and M arva Grimm), BJ Mayer, Gina Stahl, Kyle Burnham, Craig M cCallum, Ben Garcia, neighbors Brad Buhler and M ike Seybold and lastly, our (SM H) visiting Montana Cardiologist Dr. W illiam Hull.

During this most difficult period I have tried my best to make record of and recollect names and feel I’ve listed those who, in their own way, stepped up for Bill Schlenk. Shame on me should I have neglected someone.

Using my Kansas brother Sumner’s favorite moniker, each of these fine folks is “The Real Deal.” I thank you all.

William (Bill) Schlenk
Salmon, ID

P.S. I thought for years it was just me—employees being neighbors, former students, friends, etc. The genuine friendliness of every person in every department is for real! I have watched very closely a hundred times as tourists, first timers, etc. were treated every bit the same as I was with the same warmth, concern and friendliness.

I am very pleased with the care I received from Ruth Campbell, N P and prefer to wait for my yearly check up to my time in Salmon, Idaho.

M arlene Ankrom
Boulder City, N V

My husband Clarence Seher died April 11, 2011, after leaving the hospital, while being cared for in Discovery Care Center in Salmon, Idaho.

The entire staff at Steele Memorial— including the E.R. staff; x-ray; lab; nursing staff; surgical crew; D r s. & nurses; were wonderful, caring, kind people. I’ll never forget their kindness.

Madge Seher
Salmon, ID

I would like to thank everyone at the hospital for being concerned and attentive with compassion for my health care needs.

Frank D. Arbtin
Salmon, ID
I'm Linda, the “clumsy” backpacker who broke her ankle while crossing a “baby” stream (yes, I’m just a tad frustrated). But I’m mostly thankful to EVERYONE involved in my safe trip out from the spectacular Crags and the Frank Church River of No Return Wilderness.

My sincere thanks to:
First and foremost, thanks to Quigley— the slowest, sweetest horse I have ever ridden. And, of course, to Austin and Brian from Bighorn Outfitters who made my horse ride out possible. They were quick to respond, skilled at what they do, and so very kind. I thank Dave, their boss and owner, who support their staff’s efforts to help people in need whenever possible. Thanks also to Dave, the campground host, who was totally on board to help when the initial request was made (and helped our group with our proposed route).

A note to U.S. Forest supervisors, Frank Guzman and Kimberly Nelson: Bighorn Outfitters and Dave deserve major kudos for helping me (and I’m sure others who need help). I will never underestimate the value of camp hosts and outfitters again...

And thanks to the staff at the Steele Memorial Hospital’s emergency room— everyone from the greeter to the person who rolled me out the door— they were great. My boyfriend, Mike, and I were very satisfied with the service, personal interaction, treatment and information we received from Dr. Wallace, the x-ray technician, and especially from Ray, RN.

A note to Steele Memorial Hospital’s emergency room manager, Barb, and the hospital’s CEO: Please ensure that the staff receives this note as well as appropriate recognition. Keep up the good work!

Very special affection and thanks go to my fellow backpackers, Kip, Ed, Dennis, Bo and Mike— who, through their actions, prove that friendship is everything! (And that it’s safer to go hiking with others).

Last but not least, thanks to my boyfriend, Mike, who because of his sound judgment and care, directed the “rescue” effort and is helping me recuperate comfortably in SC. Upon return, I followed up with an orthopedic doctor as directed and I currently have a knee to toe fiberglass cast with non-weight bearing instructions until they check it again in 3 weeks. I’m confident I’ll recover nicely. Thanks again to all.

Linda Sikorowski 
Simpsonville, SC

On the 4th of July, my son, Dylan was hurt in an ATV accident at Williams Lake. The response from the sheriff’s department, EMT’s, Steele Memorial Hospital Staff was wonderful...We feel fortunate to have had all of you around in a time of need.

Jill Chapman
Elko, NV

I want to thank you and SMMC for the generous donation. Your gift will help send teen and adult cancer survivors on a life-changing journey. We appreciate SMMC’s support.

Mary Wright
River Discovery, Salmon, ID
Steele Memorial Medical Center is committed to making a difference in the lives of community members everyday. Throughout the year, a variety of community outreach programs, sponsored by Steele Memorial Medical Center, provide needed educational and health care services, making Steele Memorial Medical Center an integral part in the lives of members of our communities in Lemhi and Custer Counties. These ongoing programs and informal presentations on current health issues are offered, dedicated to keeping our community members healthy and well-informed, while highlighting the importance of prevention and wellness.

The following is a partial list of classes and programs that are offered to the community throughout the year. Most of these programs and events are offered at no charge to the community.

- Expectant Parent Childbirth Preparation Program
- Brake for Breakfast - Breast Cancer Awareness Event
- Annual Community Health Screening Fair
- National Wear Red for Women’s Health
- Diabetic Support Group
- Sports Medicine Program
- Industrial Medicine Program
- Sports Physicals
- Lemhi County Fair Information Booth
- Health Care Professions and Careers
- Seasonal Flu Shot clinics
- Smoking Cessation classes
- Multiple Sclerosis Support Group
- Woman to Woman Health Symposium

We a r Red Day
Brake for Breakfast

Wear Red Day

Parade Float

Highway Cleanup

Brake for Breakfast
Clinic Providers & Medical Staff

Gregory Behm, M.D.  
Orthopedic Surgery

Suzanne Nebeker  
RN, MSN, FNP-BC  
Family Practice

Ruth Campbell  
RN, MSN, FNP-BC  
Family Practice

Adam Deutchman  
M.D., FACS  
General Surgery  
Chief of Staff

Samuel Gardner, D.O.  
Family Practice

Richard Natelson, M.D.  
Obstetrics & Gynecology

Suzanne Nebeker  
RN, MSN, FNP-BC  
Family Practice

David Nolan, PA-C  
Orthopedic Surgery

Diane Zavotsky, M.D.  
Family Practice

Tiffany Spaulding, D.O.  
Family Practice

Anesthesia
Cecil Jackson, CRNA
Gordon L. Lucas, CRNA
Daniel M. Clenahan, CRNA

Cardiology
George Bandow, M.D.
William Hull, M.D.

Dental - Surgery
Kenneth Rogers, DDS

Dermatology
Stewart Carrington, M.D.

Emergency Medicine
Joel Dye, M.D.
Randall Fowler, M.D.
Bruce Hayward, D.O.

General Surgery
Adam Deutchman, M.D., FACS

Hematology / Oncology
Michael Francisco, M.D.
Carol M. Ilder, N.P.

Neurological Surgery
Patrick Cindrich, M.D.

Ophthalmology
Richard Cannon, M.D.
Bradley Gardner, M.D.
Kenneth Turley, M.D.

Obstetrics / Gynecology
Richard N. Atelson, M.D.

Orthopedic Surgery
Gregory Behm, M.D.
David Nolan, PA-C

Pathology
Ezra Ellis, M.D.

Plastic Surgery
Matthew Tannenbaum, M.D.
Gabriele Terman, M.D.

Podiatry
Eric Barton, DPM

Psychiatry
William H. Hazel, M.D.

Psychology
Pamela Baglien, Ph.D.

Radiology
Michael Biddulph, M.D.
Neal Clinger, M.D.

18
The Rural Health Clinic, Steele Memorial Clinic, provides many valuable services to the community. The Clinic's staff consists of one OB/GYN specialist, and two Family Practice/OB physicians, who are partnered with two Nurse Practitioners. A Board Certified General Surgeon and Board Certified Orthopedic Surgeon also provide screening, consultation and operative treatments.

Steele Memorial Clinic provides the following services, making use of the services of physicians and physician extenders:

- Office Visits,
- Home Visits,
- Nursing Home Visits
- Incarcerated Visits
- Patient Counseling
- Physical Examinations
- Blood Pressure Checks
- Gynecological Examinations (Includes: pelvic, pap smear, breast, and rectal examinations)
- Hospital Visit (Initial)
- Hospital Visit (Subsequent)
- Obstetrical Care (Complete)
- Uncomplicated Including Antepartum Care
- Delivery and Post-Partum
- OB Procedures
- Referrals to Specialists
- Audiometry/ Audiogram
- Arthrocentesis
- Ear Examination/ Ear Wash
- Cauterization
- Excision Large Skin Lesion
- Excision Small Skin Lesion
- Excision of Ingrown Toenail
- Foreign Body Removal
- Foreign Body Removal (Eye)
- Fracture Care and Follow-Up
- Incision and Drainage (Simple and Uncomplicated)
- Laceration (Small and Large)
- T.B Skin Test
- Tonometry (Screen)
- Visual Acuity Test
- IUD Insertion and Removal
- Colposcopy and Biopsy
- Peak Flow Meter
- Cryotherapy of Lesions
- Toenail Trimming
- Trigger Point Injections
- Foot Exam (Diabetes)

Steele Memorial Clinic participates in the Hospital Performance Improvement program to gather data to continuously improve processes. The nurses and ancillary staff participate to set goals to improve the patient experience and satisfaction.

Steele Memorial Clinic provided 16,524 patient visits during the 2011 year to the residents of Lemhi and Custer County.
Our Employees

5 Years
Gloria Gaffney
Lynnel Holcomb
Dan McClenahan, CRNA
Beth Miller
Sheri Miller
Barbara Nichols
Nancy Olson
Janoa Parde
Ginger Reese-Myers
Curt Tewalt
Diane Zavotsky, MD

10 Years
Lori Larson
Gordon Lucas, CRNA
Julie Moore
John Noh
Linda Taylor

15 Years
Gina Bybee
Sandi Young

20 Years
Mark Heald

30 Years
Charlie Clark
The Steele Memorial Auxiliary is a charitable organization providing service to Steele Memorial Medical Center and its patients to promote the health and welfare of our community. Providing a personal touch to patient care is where our Auxiliary members shine. They are available to answer questions and to direct patients to appropriate departments. The Auxiliary is comprised of 23 members who volunteer their valuable time to provide a myriad of services.

During the past year, the Auxiliary provided 3,958 hours of volunteer services. Activities for the year included: offering hand-crafted pillows for abdominal surgery patients, blankets, booties and hats for new babies, crafting and providing tray favors to all in-patients, as well as sorting incoming and outgoing mail. In addition, Auxiliary assistance has added to the success of SMMC community outreach programs such as the Annual Health Fair, Red Cross Sponsored Annual Blood Drive, Kid’s Christmas Party and Brake for Breakfast, the breast cancer awareness event.

Since October 2010, our Auxiliary members have overseen operations of the expanded Steele Memorial Gift Shop. For the convenience of patients, visitors, and employees, the gift shop provides a variety of gift items to purchase and enjoy. In addition, donations in the form of newborn gifts, handcrafted quilts, as well as a generous contribution to the Steele Memorial Foundation demonstrate another facet of our Auxiliary’s giving nature and valuable service. To make these and other contributions possible, various fundraisers, such as the quilt raffle and the 11th Annual Pink Tea, were held throughout the year.

2011 Steele Memorial Auxiliary Members: Norma Clore, President; Joan Schwarz, Vice President; Susan Richards, Secretary; Carol Anderson, Treasurer; Liz Detloff, Sandi Dolliver, Roberta Fadness, Darlene Gauthier, Juanita Grkovic, Peg Hevel, Barbara Hill, Gloria Jakovac, Shirley Kempf, Norma McFarland, Pat McKinney, Alice Miller, Betty Runnels, Maxine Sager, Mona Sellegren, Carole Sheppeard, Kathy Tilford, Anna Vihlen, and Honorary Member: Genie Quinn.
5 Years
Peg Hevel
Pat McKinney

10 Years
Gloria Jakovac
Norma McFarland
Carole Sheppeard
Joan Schwarz
Darlene Gauthier

Auxiliary Years of Service

Donation to the Steele Memorial Foundation

11th Annual Pink Tea Fundraiser

iVolunteer Concert

Raffle Ticket Sales
Steele Memorial Departments

ANESTHESIA

The Anesthesia Department provides comprehensive anesthesia services, including general, spinal, major regional, moderate and deep sedation and pain management. The department is staffed with three certified nurse anesthetists. Anesthesia services are available for all emergency and obstetric cases.
**Dietary**

Nutritional Services is responsible for the highest quality food services possible to all patients (pediatric through geriatric population), personnel and visitors. Cost effective, nutritious, high quality meals are prepared and delivered daily to patient care and the public dining area. Physician meals and catered functions are also provided. Dietary Cooks and Dietary Aides interview patients so their nutritional likes, dislikes and allergies are reflected in the preparation of their meals. All nutritional care is planned and administered by the Food Services Dietary Manager with meals evaluated and modified by April Bruns, Registered Dietitian according to the patient’s individual dietary needs. Two new services were introduced: the Food Services Manager meets with each patient one-on-one before their meal so they may request what they would like served for meals within the confines of their diet and, the implementation of made to order breakfast open to employees and the public with an array of items to choose from.

**Cardiopulmonary**

The Cardiopulmonary Department is responsible for the community’s heart (cardiac) and lung (pulmonary) health. The department is staffed by one Registered Respiratory Therapist, Judi Bailey-Jackson, RRT. Judi has replaced David Farr, CRTT, who re-located to Alaska in April 2011.

Cardiopulmonary Services provide inpatients and outpatients with comprehensive respiratory therapies such as oxygen, medication aerosols and inhalers, incentive spirometry and pulmonary hygiene. The Respiratory therapist is also in attendance at deliveries during the day and evening shift.

The Cardiopulmonary Department provides education for staff on the use of ventilators, BiPAP, CPAP, and Blood Gas Sample Collection, and is active in ACLS, PALS, and NRP education. The Cardiopulmonary Department was busy over the past year enhancing services. A support group for persons living with chronic lung disease, the Better Breathers Club, has been implemented. Smoking Cessation Classes continue to be offered free of charge to the public and to any interested in-patient.

The Cardiopulmonary Department continues a relationship with Premier Sleep Professionals, allowing high quality sleep studies to be provided locally. These tests are read and interpreted by a Board-Certified Sleep Specialist. A support group for persons with Sleep Apnea is planned for 2012.

Cardiopulmonary Rehabilitation offers both Cardiac and Pulmonary Rehabilitation to our outpatients. These patients attend either Cardiac or Pulmonary rehabilitation for one hour, two to three times each week and are monitored and guided through endurance, strengthening, and education programs. Patients of both programs meet with their care providers monthly to insure that each patient’s individualized treatment plan is up to date and progress continues.

Steele Memorial Medical Center collaborates with visiting cardiology specialists to monitor patients through a Holter monitor that can record cardiac rhythm up to 48 hours. This specialized equipment is owned by Steele Memorial Medical Center with interpretation provided by a team of highly trained cardiologists.

The Cardiopulmonary Department continues to explore services that will benefit the community.

Left to Right: Kelley Harris, Tina Halton, Barb Nichols, Sandi Young and Leslie Hamilton
EMERGENCY

The Steele Memorial Medical Center Emergency Department (SMMC ED) is a Level 3 emergency treatment facility, open 24 hours per day, 7 days per week. Our ED is fully staffed at all times with dedicated, licensed Emergency Room Physicians and nursing personnel. ED nursing staff maintains certification in Basic Life Support (BLS), Advanced Cardiac Life Support (ACLS), Pediatric Advanced Life Support (PALS), and Neonatal Resuscitation (NRP). The ED Emergency Services Technicians (EST’s) maintain certification in BLS and have also received additional in-service training on telemetry monitoring and performing EKG’s.

In April of 2011, ED staff attended the first SMMC retreat to introduce the Studer Group Approach to Evidenced Based Leadership. SMMC, making a commitment to excellence, offered this retreat to their staff to help “create and sustain an organization which is a great place for employees to work, physicians to practice and patients to receive care.” Tools and practices from Studer’s system continue to be utilized by staff to make a positive difference for employees, physicians and customers.

The ED strives to stay prepared for any community disaster and participates in disaster drills. In May of 2011, staff participated in a Hazardous Material Decontamination Inservice held at SMMC. Our portable equipment was set up in the area outside of the ED, with a mock scenario for decontamination conducted.

Through donations from the Steele Memorial Medical Center Foundation, the ED has available for use a portable ultrasound. Physicians may use this new equipment for multiple assessments, such as chest and abdominal assessments, including pregnancy related issues, assessment for a venous thrombosis, and to assist with IV placement.

The ED continues use of the EPOWERdoc electronic medical record. EPOWERdoc offered several interactive web training sessions for physicians and nurses. These training sessions were correlated with a new version update of the electronic medical record which is preparing the ED for Meaningful Use initiatives required for Medicare reimbursement incentives. In March of 2011, ED staff gave a presentation to the SMMC Board, explaining and demonstrating the EPOWERdoc electronic medical record.

SMMC participates in the LifeCenter Northwest and the Idaho Lions Eye Bank donor services program, receiving continuing education for staff and local morticians from LifeCenter Northwest. In-service education in August of 2011 provided information on organ donation and procurement with a focus on our rural location to ensure compliance with State and Federal laws for organ donation.

Our ED participates in proctoring and training for nursing students and EMS volunteers. In addition, a representative from the ED nursing staff is present at quarterly Lemhi County Emergency Services Council (LEPC) meetings.
ENGINEERING
The objective of the Engineering Department is to maintain a safe environment for patients, visitors and staff. Services provided include:

- Performing preventative maintenance inspections on the buildings and equipment
- Performing unscheduled maintenance
- New equipment testing and assembly
- Construction oversight
- Biomedical repair
- Maintenance of the grounds and landscaping, including snow removal
- Setting up for special events (e.g. Health Fair, County Fair, Brake for Breakfast)

In addition, Engineering maintains a 24 hour on call schedule and provides security services as needed.

ENVIRONMENTAL SERVICES
The Environmental Services Department is responsible for maintaining a safe and clean environment for both patients and staff at Steele Memorial Medical Center. The Environmental Services Laundry is responsible for keeping fresh, clean linens readily available for patients and department staff. In addition, the Environmental Services ensures quality care through practicing thorough infection control and using products and procedures which provide a high level of disinfection. Environmental Services is constantly researching cutting edge procedures and technologies that will assist in cleaning and disinfection throughout the Medical Center.

The Environmental Services Team makes a difference everyday. They work diligently to ensure, and take pride in, a job well done. They are proud to make Steele Memorial Medical Center a safe and clean environment for our patients and our community. Environmental Services takes care of patients to ensure they are very satisfied with our service and the cleanliness of Steele Memorial Medical Center. A rounding program was implemented for in-patients to assess and ensure that each patient’s needs are met and rooms are maintained to the highest standard. We are proud that our HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) score of 92 percent reflects that we are in the top percentile for cleanliness as compared to other hospitals participating in the HCAHPS survey.

A new piece of equipment, a carpet extractor, was purchased in 2011. The carpet extractor features an on board heater to heat the water ensuing better cleaning of the carpets at the hospital and clinic.
Medial Imaging

The Medical Imaging Department is an integral provider at Steele Memorial Medical Center utilizing state of the art imaging technology 24 hours per day, seven days a week. Services are provided on an inpatient, outpatient and emergency basis for the Lemhi County and surrounding areas. Exam interpretations and professional services are provided by Medical Imaging Associates (MIA), a radiology group consisting of seventeen physicians who have provided services to Steele Memorial Medical Center for more than 30 years. The Medical Imaging Department’s staff is composed of four full-time technologists and three PRN technologists. Three of our current staff members have advanced degrees in Radiology.

The Medical Imaging Department provides the following services:

Diagnostic Imaging

Provide inpatient, outpatient, emergency department, and outpatient clinic general x-ray and fluoroscopy exams. Surgical C-Arm and portable x-rays are available on a PRN basis. The MIA radiologists perform arthrograms, therapeutic joint and facet injections as well as interpretations. We provide medical imaging coverage for the orthopedic clinic.

Information Systems

The Information Services Department was established to provide all other departments and staff of Steele Memorial Medical Center with the information technology tools necessary to optimize their performance which, in turn, allows the organization to provide the highest possible quality of care to our patients. The IS Department strives to provide a progressive, yet stable, information technology environment.

SMC has a robust Electronic Medical Record system with the ability to share patient information securely with outside healthcare providers when necessary. One example of this is our ability to send radiology studies to Radiologists in Idaho Falls and have them read within minutes, greatly reducing the turnaround time for reports and dramatically improving the care of the patient.

Acquisition and implementation of hardware and software, training, troubleshooting, end-user support, and preservation of data integrity are all functions of this department.
Medical Imaging Continued

Mammography

The Mammography Department is accredited through the American College of Radiology (ACR). The Steele Memorial Foundation is assisting Steele Memorial Medical Center with the purchase of a new Digital Mammography system that will be operational by the second quarter of 2012. This new equipment will greatly improve quality and timeliness of service. We have two board certified Mammography technologists on staff.

MRI

In the fourth quarter of 2011, Steele Memorial Medical Center received their full time MRI scanner, a state of the art Philips 1.5 T whole body imager. SMMC staff are fully trained and now operating the scanner. The new scanner is onsite full-time and has made it more convenient for the community to receive this advanced imaging service.

CT

SM MC has a 64-slice GE Light Speed VCT computed tomography scanner capable of Cardiac Computed Tomography Angiography, Virtual Colonoscopy, Calcium Scoring, Head, Neck, and Body Angiography, biopsies and general axial tomography.

Ultrasound

We provide ultrasound services once a week to include obstetrical and gynecological, vascular, and general anatomical studies. Ultrasound guided biopsies are performed by the MIA radiologist group.

The Medical Imaging Department is poised to fulfill all current and future imaging needs at Steele Memorial Medical Center.

Laboratory

The Clinical Laboratory Department is a comprehensive service providing testing and blood bank services for all patients utilizing the facility. The Clinical Laboratory provides services 24 hours per day, seven days a week to both the inpatient and outpatient population. Services include: Microbiology, Hematology, Chemistry, Urinalysis, Serology and Blood Bank. The department has aggressively sustained the ability to provide state-of-the-art testing by adding new equipment on an ongoing basis. Relationships with outside reference laboratories allow for completion of any laboratory test in a timely manner via computerized interface.

Left to Right: Teresa Hudson, Darryl VanRoosenbeek, Karen VanRoosenbeek, Sheila Hodges, Natasha Thimons, Jamie Bockelman, Stephanie Anderson, Dar Rice, and Jody Fahnholz
The Medical/Surgical Inpatient Unit is open 24 hours per day, seven days a week. The unit consists of seven semi-private rooms and two private rooms for a total of sixteen patient beds. All patient rooms are wired to have the capability to continuously monitor our patient’s cardiac status via remote Cardiac Telemetry Monitoring. The Steele Memorial Foundation donated a state of the art Telemetry System to the hospital in 2009. With this system, patients can be monitored remotely throughout the hospital. Documentation on the Medical/Surgical Unit is done electronically on Computers on Wheels (COWs) which allows for real time documentation at the patient bedside. In addition, patients on the Medical/Surgical Unit are provided wireless internet access, if so desired.

The Medical/Surgical Inpatient Unit provides a wide range of patient care services to a patient population which includes infants, children, adults and geriatric patients. The unit specializes in the care of patients with general medicine, general surgical, orthopedic surgical and orthopedic conditions. Our care team provides excellent care to patients who are acutely ill and to patients requiring progressive multi-disciplinary restorative care via the Swingbed Program. The Swingbed Program is designed for those patients unable to care for themselves and requiring additional therapy and/or care prior to discharge. Patients admitted to the Swingbed Program remain on the Medical/Surgical Inpatient Unit to receive the needed additional care and therapy. The Medical/Surgical inpatient unit is fully staffed with a Nurse Manager, Case Manager, Registered Nurses, Licensed Practical Nurses, Nursing Technicians, Certified Nurses Aides, and a Ward Clerk.

Performance improvement on the Medical/Surgical Unit is continuous and all nursing staff is involved in setting goals for the unit and collecting data to improve processes. Nursing staff on the Medical/Surgical Unit are a high performance team with a wide variety of training and experience. Because we treat everyone from infants to elderly patients, we encourage our nurses to be lifelong learners along with staying current in new medical procedures and technology. The Medical/Surgical Unit is fully staffed with a Nurse Manager, Case Manager, Registered Nurses, Licensed Practical Nurses, Nursing Technicians, Certified Nurses Aides, and a Ward Clerk.

Left to Right Standing: Danielle Cummings, Debra Foster, Kathy Sundberg, Jean Anders, Carol Cunningham, Kathryn Catlett, Julie Moore, Willow Griffith, Heather Bybee, Sherry Taylor, Cari W hitson, Lisa Swartzfager, and Johnna Phillips.

Left to Right Kneeling: Dewey VanLeuven, Becky Infanger, Tiffany Perrine, Cammie H ugunin, and Kathy Austin
Medical/Surgical Continued

Surgical nursing staff is trained in Basic Life Support (BLS), Advanced Cardiac Life Support (ACLS), Pediatric Life Support (PALS), and Neonatal Resuscitation (NRP). The nursing staff on “Med-Surg” work within a multidisciplinary healthcare team that includes Physicians, Nurse Practitioners, Nurse Anesthetists, Lab, Radiology, a Dietitian, Pharmacists, Physical, Occupational and Speech Therapists, and Respiratory Therapists in developing a plan for care to fit each individual patient’s needs.

Patients are admitted to the Medical/Surgical Inpatient Unit from the Emergency Department or the Steele Memorial Clinic to the care of their primary care physician, specialist, or Nurse Practitioner (NP). Patients may also be transferred to the Medical/Surgical Inpatient Unit from facilities outside our area. In 2011, the Medical/Surgical Inpatient Unit had 336 admissions with a total of 1,215 in-patient days having an average in-patient length of stay of 2.8 days. Our top admitting diagnosis included:

- pneumonia
- congestive heart failure
- osteoarthrosis of left leg
- urinary tract infection
- obstructive bronchitis
- pulmonary embolism
- CVA
- cholethlaisis with cholecystectomy
- acute kidney failure
- and cellulites of leg

Obstetrics—Newborn Nursery

The Obstetrics Department at Steele Memorial Medical Center has two state-of-the-art Birthing Suites. Our birthing suites are equipped with remote fetal/maternal heart monitoring equipment which allows the laboring mom to walk in the hall and continue to be monitored for safety by our nursing staff. This system was donated by the Steele Memorial Foundation in 2006. Our birthing suites are equipped with a Jacuzzi tub to allow mom to relax in a warm bath during early labor, flat screen televisions and wireless computer access, in addition to the equipment needed during and after the delivery. The Obstetrics Unit welcomed 49 newborns with 83 inpatient days for 2011. After the delivery, the baby is taken to our beautiful, well equipped newborn nursery where the baby is assessed, weighed, measured and prepared to take back to mom.

Nursing staff who work in the Obstetrical Department are highly trained and are certified in Neonatal Resuscitation. Our staff focuses on ensuring that the birthing experience is safe, comfortable and memorable for our patients and their families. Many of our patients who deliver at Steele Memorial Medical Center were delivered here themselves by staff that is still working and providing excellent care. Our Obstetrical Unit is so fortunate to be able to provide all of our patients who deliver at Steele Memorial Medical Center with homemade baby blankets, caps, and other items created and donated to us by the Steele Memorial Auxiliary. This is a “special loving touch” that only happens in a small facility like ours.

Some of the services provided by the OB Department include:

- Prepared Child Birth Classes
Outpatient Specialty Clinic

The Outpatient Specialty Clinic is an ever-expanding group of specialists, many of whom travel to Salmon to care for our patients. Specialty medical services offered include: Dermatology, Cardiology, Vascular, Oncology, Podiatry, Psychiatry, Optometry, Plastic Surgery and Neurosurgery.

In 2011, Neurosurgery services provided by Dr. Patrick Cindrich, were added to this group of specialty medical services. Neurosurgery is the medical specialty concerned with the prevention, diagnosis, treatment and rehabilitation of the nervous system.

Dermatology services increased again in 2011. Mole removals, melanoma evaluations, and minor surgical removal of non-cancerous lesions are a few of the services offered. Dr. Carrington also provided over 100 free cancer screenings at the annual Health Fair.

Cardiologists travel from Missoula twice per month to see new patients and schedule follow-up visits for established patients. They perform stress echo cardiograms and cardio-versions. This service
allows our patients to remain in the community for their cardiology care. The Cardiologists also consult on Emergency Department patients and Medical/Surgical inpatients during their time in Salmon. Automatic Internal Cardiac Defibrillators (AICD) and Pacemakers are checked quarterly in conjunction with the Cardiology Clinic.

On April 1, 2011, a new stress testing unit, purchased by SMMC along with a very generous donation from the Steele Memorial Foundation, was installed in the OP Specialty Clinic. This new Quinton Q-Stress unit is used to diagnose coronary artery disease, stress induced arrhythmias, functional exercise intolerance and other cardiac conditions. It is extremely reliable for determining coronary artery disease in combination with echo, and it is noninvasive. This unit is state-of-the-art technology which is used throughout the United States by hospitals, physician’s offices, and clinics. It has the ability to change the speed and elevation of the protocol while the patient is walking on the treadmill, so that if a patient is unable to walk at the speed set by the standard protocol, we can adjust it allowing for continuation of the study while maintaining patient safety. The new Quinton Q-Stress unit is a Microsoft Windows based unit with memory capabilities. If a patient returns for a repeat stress test, information from the previous test can be accessed for a more complete diagnosis. This new unit was used for the first time on April 7, with RN Gloria Eberhard monitoring patients being tested while adjusting treadmill protocols. Both Cardiologists, Dr. Bandow and Dr. Hull, are familiar with and currently use similar units in their own facilities.

Cardiac Sonography testing is available Monday through Friday. Sue Eder passed her national certification for Cardiac Sonography in 2010, and continues to update her skills with continuing education.

Oncology services that include consultation and chemotherapy treatment are available. SMMC has Registered Nurses certified in Chemotherapy Administration. This service allows our patients to receive their chemotherapy at Steele Memorial Medical Center and avoid long distance travel. Oncology Telemedicine services via the Web are also available for our patients.

Podiatry services include consults, orthotics, and surgical procedures.

Telepsychiatry became available in our Outpatient Specialty Clinic in August of 2008. Telepsychiatry is a service offered to our patients via the Web, which again allows our patients to remain in the community for their mental health care. A physician referral is not necessary. This service has received very positive feedback and support from the community.

Quarterly, pre-operative ophthalmology testing is done in the OP Specialty Clinic prior to surgical interventions.

Plastic Surgery services include both surgical and non-surgical enhancement procedures, along with consideration of complex surgical repairs.

Steele Memorial Medical Center continues to actively recruit physicians in other specialty areas.
PHARMACY

Steele Memorial Medical Center pharmacy is staffed by 2 full-time registered pharmacists and 1 full-time certified pharmacy technician. The pharmacy is staffed seven days a week with on-call services provided 24/7.

In a continued effort to improve patient safety, the pharmacy department was integral in the setup and installation of more “smart pump” technology. The new Sigma Spectrum intravenous infusion pumps are now used for all intravenous infusions throughout the hospital. Standard dosing and infusion protocols were setup and preprogrammed into the new pumps by the pharmacy department. These pumps will assist nursing staff with infusing medications correctly and in accordance to standard of care. With these pumps in place, patient safety is increased leading to a decreased incidence of medication infusion errors.

In an effort to assist the Steele Memorial Clinic with the management of anticoagulation patients, the pharmacy opened an anticoagulation clinic. The pharmacy has now been running the outpatient anticoagulation clinic for over 2 years. The pharmacists had over 1,500 visits with anticoagulation patients in 2011. Over the year 2011 they have had a steady increase in patients and now maintain over 120 warfarin patients in and around Lemhi county. With over 33,000 patient days on warfarin in 2011, an average 73.49 percent of those patient days were in therapeutic range. With improved anticoagulation control of their patients, the pharmacy department continues to try and decrease the risk of stroke, venous thromboembolism, hemorrhage, and death in their warfarin patients.

The pharmacy staff continues to work with the medical staff to maintain a high standard of care with a strong focus on patient safety.

REHABILITATION SERVICES

Physical, Occupational, and Speech Therapies

The Rehabilitation Services Department at Steele Memorial Medical Center delivers comprehensive services to individuals with physical and/or cognitive dysfunction secondary to disability, disease or injury in accordance with professional standards of practice, departmental policies and procedures, and organizational standards. Services include comprehensive assessments, development of treatment plans, delivery and documentation of care, consultation, re-evaluation, discharge planning, and patient/family education. Evaluation and treatment is offered to both in-patients and out-patients of all ages.

The therapy department both lost and gained a physical therapist in 2011. Jill Polson DPT decided to accept a position closer to her family in Rigby, and moved in February. Soon after Jill moved we were able to hire Rebecca Paulekas. Rebecca moved from Boise to settle and eventually retire here in Lemhi County. Rebecca received her Masters in physical therapy from the University of Southern California in 1992. Rebecca has been an excellent addition to the therapy
**SURGERY**

Steele Memorial Medical Center Surgical Department believes in going the extra mile by offering the leading edge in quality care and equipment. The department is committed to continuously improving standards of patient safety and adopting Proven Best Practices. Whether admitted as an inpatient or the visit begins in Day Surgery, all receive sophisticated care from the physicians and staff of the Steele Memorial Medical Center Surgical Department. The large operating rooms and state-of-the-art equipment allow the surgeons and staff to focus on the patient and deliver compassionate healthcare.

Thanks to the latest minimally invasive laparoscopic surgical techniques, SMMC’s specialists can perform entire surgeries through tiny incisions while inflicting less pain; causing minimal scarring and allowing for a speedy recovery. Smaller incisions decrease the surgical site infection rate. Last year the surgical site infection rate for class one and two procedures was less than one percent, this is well below the national average.

The Surgical Department offers surgical procedures in the areas of General, Vascular, Orthopedic, Gynecological, Optical, Cardiac, Plastic, Radiological and Podiatric Surgery. With the latest addition of Dr. Behm, we have added the Birmingham hip resurfacing procedure. It is an excellent option for younger patients who want to remain active but have arthritis in their hips.

Steele Memorial Medical Center Surgical Department is dedicated to delivering the highest levels of compassionate and quality health care with the goal of helping you, your family and your neighbors fulfill the need for better health and an improved quality of life.

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Annie Greenwood SLP-CCC completed her certification in Vital Stim therapy. This therapy uses electrical stimulation to strengthen the muscles used for swallowing. People who have difficulty swallowing are at a high risk for choking and aspiration pneumonia. Annie has also been active with evaluating for AAC (Augmented Alternative Communication) devices and then providing training to the client and family once the device arrives.

The Rehabilitation Services Department continues to provide services to Salmon High School and the Discovery Care Center. Our staff strives to offer exceptional and personalized care to all of our patients.
Steele Memorial Medical Center
203 S. Daisy St, Salmon, ID 83467
(208) 756-5600

Steele Memorial Clinic
805 Main St, Salmon, ID 83467
(208) 756-6212

To learn more about our programs and services, please contact us or visit our website
www.steelemh.org