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Content, Editing, & Design
Jenny Tracy
Judy Washbon
Shena Popat
Relying upon funds generously provided by the residents of Lemhi County, donations and a large contribution made by Eleanor and Emmett Reese in the memory of Eleanor’s father, Charles Steele, construction on the original facility for Steele Memorial Hospital began in 1949. After completion of construction in 1950, Steele Memorial Hospital opened its doors for patients on Monday, February 27, 1950 and immediately began fulfilling the needs of the local residents of Salmon, Idaho.

Today, Steele Memorial Medical Center (SMMC) is a Medicare Certified, not-for-profit, 18-bed Critical Access Hospital (CAH) with an associated Rural Health Clinic, providing comprehensive health care for the residents and visitors of the Salmon and Lemhi River valleys and surrounding areas. SMMC is driven by a vision of service and organizational excellence. SMMC’s highly skilled Providers and employees are committed to delivering compassionate health care to each and every patient.

ANESTHESIA
Brock Wolff, CRNA
Cecil Jackson, CRNA
Gordon Lucas, CRNA

CARDIOLOGY
George Bandow, MD
Anthony Navone, MD

DENTAL SURGERY
Kenneth Rogers, DDS

DERMATOLOGY
Stewart Carrington, MD

EMERGENCY MEDICINE
Joel Dye, MD
Bruce Hayward, DO
Gregory Moore, MD
Kelly Phelps, MD
Guerin Walsh, MD

FAMILY PRACTICE
Samuel Gardner, DO
Suzanne Nebeker, NP
Max Scholle, MD
Heather Whitson, PA-C
Myllissa Wyatt, NP
Clare York, PA-C

GENERAL SURGERY
Adam Deutchman, MD, FACS

HEMATOLOGY/ONCOLOGY
Michael Francisco, MD
Carol Milder, NP
Jennifer Robertson, PA-C

OPHTHALMOLOGY
Richard Cannon, MD
Bradley Gardner, MD

OBSTETRICS/GYNECOLOGY
Richard Natelson, MD

ORTHOPEDICS
Gregory Behm, MD
David Nolan, PA-C

OTOLARYNGOLOGY (ENT)
Todd Miller, MD

PATHOLOGY
Ezra Ellis, MD
Gary Ellwein, MD
Matt Tannenbaum, MD
Gabriele Teerman, MD

PLASTIC SURGERY
Daniel Mills, MD

PSYCHIATRY
William Hazel, MD

RADIOLOGY
Michael Biddulph, MD
Neal Clinger, MD
James Edlin, MD
Christopher Harker, MD
James Harris, MD
James Neeley, MD
Richard Penney, MD
James Schmutz, MD
Ralph Sievers, MD
Steven Smith, MD
John Strobel, MD
James Taylor, MD
Peter Vance, MD
David Warden, MD
Alan Wray, MD

UROLOGY
John Greer, MD
David Rice, MD
What sets Steele Memorial Medical Center (SMMC) apart is our people. Since opening in 1950, the people of SMMC have provided compassionate, comprehensive healthcare to the residents and visitors of the Salmon and Lemhi River Valleys. With a spirit of teamwork and tenacity, amidst an environment of continued challenges, Steele Memorial Medical Center has excelled in creating a culture of service excellence. I am proud of the people of SMMC and the recognition SMMC continues to receive for being a national leader in rural healthcare delivery.

The constant in healthcare is change and that could be no more evident than in the transforming healthcare landscape we are witnessing today. Market dynamics are rapidly changing as our industry moves from being reimbursed based on “volume” to being reimbursed based on “value”. Medicare is leading the charge by changing payment models based on treating the sick to models based on keeping communities healthy, sometimes referred to as “population health”. While it would be easy to resist change and complain about this transformation, it is paramount we view these changes as an opportunity to excel using our collective creative minds.

I recently had the pleasure of listening to Michael Dowling, the CEO of one of the largest health systems in the United States. He said, “The goal of our health system is a simple one that has been the same since its inception: be better tomorrow than we are today.” I believe as Mr. Dowling that as the world of health care evolves, we have a monumental opportunity to lead and manage the transition to a new and better model of care, without compromising the quality of care that we deliver.

As SMMC prepares for future opportunities and challenges, we are committed to leading the charge to transition healthcare from a reactionary service to a place for helping the people of our community focus on wellness. We will remain committed to making decisions based on what is best for our patients and community while living our mission of delivering compassionate healthcare every day.
To Deliver Compassionate Healthcare

VISION

SMMC is driven by a vision of service and organizational excellence. In achieving this vision, SMMC will be the first choice for healthcare services for the residents and visitors of the Salmon/Lemhi Valleys and surrounding areas.

VALUES

S-P-I-R-I-T
Service
Pride
Integrity
Respect
Involvement in the Community
Teamwork
OUR DEDICATED BOARD OF DIRECTORS

Dennis Lile
Chair

Kimberly Nelson
Vice Chair

Kristin Troy
Secretary/Treasurer

Cori Allen
Board member

Doug Clore
Board Member

Jeanie Gentry, CEO
Ex-Officio

Richard Natelson, MD
Ex-Officio

Mark Oliverson
Board Member

Linda Price
Board Member

Rick Snyder
County Commissioner
Ex-Officio

David Weston
Board Member
2015 BOARD ACCOMPLISHMENTS

The Board of Directors are a group of local residents with diverse backgrounds, entrusted with the governance of Steele Memorial Medical Center by the Lemhi County Commissioners. In October of 2015, Dennis Lile was elected Chair; Kimberly Nelson was elected Vice Chair; and Kristin Troy was elected as Secretary/Treasurer. Under their combined leadership, the Board accomplished several tasks including:

- Approval to obtain formal financing commitment letter for the Medical Office Building.
- Approval of Medical Office Building Financing Resolution 2015-1.
- Approval of Steele Memorial joining the National rural Accountable Care Consortium.
- Approval of a 5 year QHR management contract.
- Approval of the FY16 budget including capital purchases of C-ARM, Stryker Smart Beds, Ultrasound System, and various remodels.
- Payment of $232,000 to fulfill Steele Memorial Medical Center’s annual hospital bond obligation.
- Approval of QHR Clinic Financial Monitoring and Coaching plan.
- Approval of the 2016 Annual Business Plan.
- Election of Kimberly Nelson, Doug Clore, and David Weston each for a three year term to the Board of Directors.
- Approval of several provider appointments including Max Scholle, MD.

Stephanie Orr, CNO and Abner King, COO receive the National Rural Health Association Top 20 Critical Access Hospital Award.
FINANCIAL REPORT

**Total Margin**

<table>
<thead>
<tr>
<th>Percent</th>
<th>Hospitals</th>
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<tbody>
<tr>
<td>15</td>
<td>SMMC 2015</td>
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<tr>
<td>10</td>
<td>SMMC 2014</td>
</tr>
<tr>
<td>5</td>
<td>All Idaho Hospitals 2013</td>
</tr>
<tr>
<td>0</td>
<td>CAH Far West 2013</td>
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</table>

**Operating Margin**

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<tr>
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<tr>
<td>10</td>
<td>SMMC 2014</td>
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<tr>
<td>5</td>
<td>All Idaho Hospitals 2013</td>
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<tr>
<td>0</td>
<td>CAH Far West 2013</td>
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**Days Cash on Hand**

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<tr>
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<tr>
<td>100</td>
<td>SMMC 2014</td>
</tr>
<tr>
<td>50</td>
<td>All Idaho Hospitals 2013</td>
</tr>
<tr>
<td>10</td>
<td>CAH Far West 2013</td>
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</table>

**Current Ratio**

<table>
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<tr>
<td>5</td>
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<tr>
<td>4</td>
<td>SMMC 2014</td>
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<tr>
<td>3</td>
<td>All Idaho Hospitals 2013</td>
</tr>
<tr>
<td>2</td>
<td>CAH Far West 2013</td>
</tr>
</tbody>
</table>
## Statement of Financials 2015 2014

### Assets

#### Current Assets:
- Cash and cash equivalents: 6,400,550 $ 3,243,011
- Investments in certificates of deposit: 740,414 $ 348,393

#### Receivables:
- Patient, net of estimated uncollectibles of approximately $1,021,000 and $935,000, respectively: 3,177,919 $ 3,423,051
- Other: 48,561 $ 32,769
- Electronic health records incentive payment: 84,565 $ 1,044,776
- Estimated third-party payor settlements: 487,081 $ 717,000
- Cash and cash equivalents restricted for debt service: 460,000 $ 455,000
- Inventories: 762,012 $ 701,308
- Prepaid expenses: 306,074 $ 265,147

**Total current assets**: 12,467,176 $ 10,230,455

#### Noncurrent Assets:
- Cash and cash equivalents
  - Restricted for capital acquisitions: 184,424 $ 184,856
  - Restricted for debt service: 207,896 $ 192,123
- Board designated for capital acquisitions: 1,318,888 $ 1,162,873
- Investments in certificates of deposit: 175,155 $ 556,405
- Investment in Yellowstone Insurance Exchange: 261,697 $ 274,944
- Capital assets, net: 11,179,075 $ 11,736,757

**Total noncurrent assets**: 13,327,135 $ 14,107,958

**Total assets**: 25,794,311 $ 24,338,413

#### Deferred outflows of resources, deferred charge on debt refunding: 533,125 $ 577,861

**Total assets and deferred outflows of resources**: 26,327,436 $ 24,916,274

### Liabilities

#### Current liabilities:
- Current maturities of long-term debt: 597,770 $ 587,876
- Accounts payable: 988,163 $ 1,441,875
- Estimated third-party payor settlements: 184,000 $ 517,941

#### Accrued Expenses:
- Payroll and related liabilities: 1,084,320 $ 967,187
- Interest: 23,217 $ 23,975

**Total current liabilities**: 2,877,470 $ 3,538,854

#### Long-term debt, less current maturities: 7,229,969 $ 7,880,695

**Total liabilities**: 10,107,439 $ 11,419,549

### Net Assets

#### Invested in capital assets, net of related debt: 3,512,543 $ 3,429,067

#### Restricted for debt service: 667,896 $ 647,123

#### Unrestricted: 12,039,558 $ 9,420,535

**Total net position**: 16,219,997 $ 13,496,725

**Total liabilities and net assets**: 26,327,436 $ 24,916,274
Get to Know SMMC
Committed to delivering compassionate healthcare

4% Transfer Rate
Emergency Department Transfer Rate

Many Services Offered Locally

- 42 Deliveries
- 37,774 Lab Tests
- 887 EKG's
- 249 Chemotherapy Infusions
- 304 Urology Visits
- 136 ENT Visits

Community Donations
Steele Memorial proudly donates to various community events including: Development Workshop, LCEDA, Lemhi County Fair, Lemhi Valley Ride, Mahoney House, Salmon Arts Council, Salmon Baseball, Salmon Boosters Club and the Salmon Hockey Association to name a few.

$8,228 FY2014

$13,031 FY2015

Number of Surgeries Performed at SMMC
Another Record Year
Steele Memorial Medical Center

Hospital Compare

Intent of HCAHPS
To provide a standardized survey instrument and data collection methodology for measuring patients’ perspectives on hospital care. The summary of HCAHPS survey results table contains the average “top-box” scores for each of the ten HCAHPS measures at the state and national level. For example, “Communication with Doctors” displays the percent of patients who reported that their doctors “Always” communicated well.

We aim for "Always"
1. Never
2. Sometimes
3. Usually
4. Always

Discharge Information*

Communication with Doctors*

*Source: The Press Ganey (PG) database (DB) 1/2015-12/2015
2015 NOTEWORTHY NEWS

FEBRUARY 2015
STEEL MEMORIAL MEDICAL CENTER NAMED iVantage HEALTHSTRONG HOSPITAL

The announcement of the 2015 HEALTHSTRONG Hospitals, which includes Steele Memorial Medical Center, highlights top performing hospitals as determined through the Hospital Strength INDEX™. The annual INDEX study is the industry’s most comprehensive rating system of hospitals and the results recognize the top performing hospitals—measuring them across 62 different performance metrics, including quality, outcomes, patient perspective, affordability and efficiency. More information and study findings can be found at www.iVantageINDEX.com.

“Steele Memorial Medical Center is proud to be recognized as a HEALTHSTRONG Hospital. We place a tremendous emphasis on quality, performance, and satisfaction, and this recognition is a great affirmation that our efforts are making a difference to the hospital and the local community that we serve. I am delighted to be able to celebrate this award with our physicians, staff and community,” said Jeff Hill, Steele Memorial Medical Center’s CEO.

FEBRUARY & SEPTEMBER 2015
JEFF HILL, CEO NAMED BECKER’S 50 RURAL HOSPITAL CEOs TO KNOW

Jeff Hill, CEO of Steele Memorial Medical Center, Salmon, ID was named to Becker’s Hospital Review’s 2015 list of “50 Rural Hospital CEOs to Know.” This list features some of the most impressive leaders dedicated to advancing healthcare in small towns and rural communities.

According to Becker’s Healthcare, these 50 presidents, CEOs, and administrators are dedicated to ensuring innovative healthcare in their communities and are taking on the challenges of providing healthcare in small towns with vigor. For this list, ‘rural’ was defined as being located outside of a major metropolitan area or healthcare hub. Leaders were selected through a process where a number of factors were considered, including awards received; local, regional and national leadership positions held; and their organizations’ recent performance.

Dennis Lile, Board Chair stated, “Jeff’s leadership style is consistent with our vision. He collaborates and is highly engaged with the Board of Directors and community. Jeff is not satisfied with the status quo, he consistently works to improve his leadership skills. Kudos Jeff and keep up the good work!”
MARCH 2015
STEELE MEMORIAL MEDICAL CENTER WELCOMES MAX SCHOLLE, MD

Max Scholle, MD joined Steele Memorial Medical Center’s staff in February 2015. Dr. Scholle grew up in Mustang, Oklahoma, a small town just southwest of Oklahoma City. He has always loved the outdoors and participated in Boy Scouts achieving the rank of Eagle Scout. He attended Northeastern State University in Tahlequah, Oklahoma earning a Bachelor of Science degree and was a member of the men’s soccer team. Dr. Scholle received his medical degree from Ross University School of Medicine and completed a year of surgical residency in Baltimore, Maryland. He soon realized rural family practice was his true calling because of the relationships physicians build with their patients. In January 2015, Dr. Scholle completed a three year residency in rural family practice at Jane Phillip’s Hospital, in Bartlesville, Oklahoma.

APRIL 2015
STEELE MEMORIAL MEDICAL CENTER NAMED iVANTAGE TOP 100 CRITICAL ACCESS HOSPITAL

Steele Memorial Medical Center was named one of the iVantage Top 100 Critical Access Hospitals (CAHs) in the United States for the second year in a row.

“Steele Memorial Medical Center is proud of the efforts of our providers and employees who have contributed to our organization achieving this designation,” said Dennis Lile, Steele Memorial Medical Center Chairman of the Board.

Steele Memorial Medical Center scored in the top 100 of Critical Access Hospitals on the iVantage Hospital Strength INDEX™. The INDEX is the industry’s most comprehensive rating of US acute care hospitals, and the only one to include the country’s 1,300 CAHs. The results recognize that the Top 100 Critical Access Hospitals provide a safety net to communities across rural America – measuring them across 62 different performance metrics, including quality, outcomes, patient perspective, affordability, population risk and efficiency. The list of the top 100 Critical Access Hospitals and more information about the study can be found at www.iVantageHealth.com.

MAY 2015
STEELE MEMORIAL MEDICAL CENTER Installs Smart Beds

The Steele Memorial Foundation designated its 2014-2015 Annual Giving funds toward the purchase of “Smart Beds”. The technologically advanced Smart Beds offer interconnectivity with the new patient communication system. These state-of-art beds improve patient safety through a multi-level alarm system that alerts nurses and staff with different levels of patient movement. The Smart Beds are designed to deliver maximum comfort and will lead to a better overall patient experience.

The Foundation’s 2015-2016 Annual Giving Campaign will allow the purchase of three GE Healthcare Panda Infant Warmers for Labor & Delivery. These high tech warmers contain many features for infants and the caregiver helping to keep the healthy baby healthy.
May 2015
**Steele Memorial Medical Center Receives Studer Group Excellence in Patient Care Award**

Steele Memorial Medical Center received the Excellence in Patient Care Award from the outcomes firm Studer Group®, a Huron Healthcare solution. Abner King, Dr. Samuel Gardner, Willow Griffith, and Carrie Shippy accepted the award at Studer Group’s 13th Annual What’s Right in Health Care® conference for the exemplary “Responsiveness of Hospital Staff” results on the HCAHPS patient survey.

The Excellence in Patient Care Awards are given to select organizations that are coached by Studer Group based on various categories. To be eligible for an award, an organization must demonstrate outstanding performance in patient care. Steele Memorial Medical Center is being recognized for achieving the CMS 90th percentile or higher for their “Responsiveness of Staff” HCAHPS composite score for patients discharged between 1Q-4Q 2014.

May 2015
**Steele Memorial Medical Center Named NRHA Top 20 Critical Access Hospital**

Steele Memorial Medical Center was identified as one of the Top 20 critical access hospitals in America based on the Hospital Strength Index compiled by iVantage Health Analytics. Currently, there are over 1,300 critical access hospitals (CAH) nationwide. This award is presented by the National Rural Health Association, and the slate of winners is a subset from iVantage’s list of the Top 100 CAHs in America.

June 2015
**Steele Memorial Medical Center Approves CEO to Obtain Formal Financing Commitment for the Medical Office Building Project**

Steele Memorial Medical Center (SMMC) has reached capacity in several areas, including the hospital-based outpatient specialty clinic and existing medical clinic, limiting growth opportunities for existing and new medical services for the community. Conceptual plans to expand services include converting the existing medical clinic into an expanded outpatient specialty clinic and constructing a new primary care medical office building that would be connected to the expanded outpatient specialty clinic. SMMC’s Board of Directors voted to allow Jeff Hill, CEO, to obtain financing for the project in the form of a revenue bond. Revenue bonds are municipal bonds that finance income-producing projects and will be secured by SMMC revenue. The covenants of the general obligation bonds that financed construction of the existing hospital do not restrict SMMC securing additional financing. If the project proceeds, all labor and construction work would be awarded based on a competitive public bid process.
JUNE 2015
**STEELE MEMORIAL CLINIC INITIATES SATURDAY WALK IN CLINIC**

In an effort to expand access to healthcare services to the residents and visitors of Salmon/Lemhi Valleys and surrounding areas, Steele Memorial Clinic began opening its doors on Saturdays. Steele Memorial Clinic is open to provide walk-in services to patients between the hours of 8:30 AM – 4:00 PM. Since June, the Saturday walk-in clinic has conveniently provided services to 344 patients, allowing those patients to avoid using the Emergency Department or postpone care until the following week.

SEPTEMBER 2015
**STEELE MEMORIAL SAYS GOODBYE TO CEO JEFF HILL**

Steele Memorial Medical Center says good-bye to CEO Jeff Hill. After five years of dedicated service, Jeff accepted well-deserved Regional Vice President position with Quorum Health Resources, located in Brentwood, TN. Jeff stated, “I would like to thank Steele Memorial staff, providers, and volunteers for the privilege of being the CEO of this great organization. The last five years have been extremely gratifying for me both professionally and personally. I will miss working with the amazing team here. SMMC is a remarkable organization as evidenced by recently being recognized as one of the top 20 rural healthcare organizations in America. Congratulations to you all! SMMC has its best days ahead and I am confident you will continue to excel in delivering compassionate care.” Starting in October, Abner King, COO, serves as the Interim CEO while a search for the next CEO is completed.

NOVEMBER 2015
**STEELE MEMORIAL MEDICAL CENTER NAMED NOSORH AWARD**

Steele Memorial Medical Center was recognized by iVantage Health Analytics and the National Organization of State Office of Rural Health (NOSORH) for overall excellence in Outcomes, Patient Perspectives, and Financial Strength, reflecting top quartile performance among all acute care hospitals in the nation.

The rankings have been designated by the Hospital Strength INDEX™, the industry’s most comprehensive and objective assessment of hospital performance. In partnership with NOSORH, iVantage Health Analytics has developed a data-driven program designed to identify excellence across a broad spectrum of indicators relevant to hospital performance and patient care. The Hospital Strength INDEX™ captures performance metrics for more than 4,000 acute care hospitals, including over 1,300 rural and Critical Access Hospitals. Leveraging data from public data sources, INDEX aggregates data from 66 individual metrics into three major categories and 9 pillars to derive a single strength overall rating for each facility.

“These top quartile performers should take great pride in this recognition. It showcases their commitment to continuous performance analysis and improvement. On this occasion of National Rural Health Day, it’s an honor to celebrate their achievement as they continue to serve their communities despite the many market, regulatory and financial pressures they face.” said Michael Topchik, Senior Vice President of iVantage Health Analytics.
Get to the Heart of the Matter

George Bandow, MD received his medical degree from the Medical College of Georgia and is board certified in Internal Medicine, Cardiovascular Subspeciality, and Interventional Cardiology. Dr. Bandow sees patients at the Steele Memorial Medical Center Outpatient Clinic the first Thursday and Friday of every month. To schedule an appointment with Dr. Bandow, call The International Heart Institute at 406-541-7000.

Anthony Navone, MD received his medical degree from the University of Buffalo School of Medicine and is a Diplomat, Cardiovascular Disease, American Board of Internal Medicine. Dr. Navone sees patients at the Steele Memorial Medical Center Outpatient Clinic the third Thursday and Friday of every month. To schedule an appointment with Dr. Navone, call The International Heart Institute at 406-541-7000.

Q&A with Doctor’s George Bandow and Anthony Navone

“What is atherosclerosis and cardiovascular disease?

Atherosclerosis is the narrowing and thickening of the arteries in the body. Atherosclerosis develops over many years without causing symptoms. Atherosclerosis has been seen in individuals as young as 18 years old. Atherosclerosis can involve any artery in the body. When it involves the arteries to the heart, it is called coronary artery disease or CAD. When it involves peripheral arteries such as those in the legs and brain, it is called peripheral arterial disease or PAD.

What causes atherosclerosis and cardiovascular disease?

There are many factors that contribute to the development of atherosclerosis. Very rarely, individuals may be born with conditions that may predispose them to atherosclerosis. However, most individuals who develop either CAD or PAD do so because of a combination of factors such as poor diet, lack of physical activity, and smoking. These are called cardiovascular risk factors. The more risk factors you are exposed to, the higher the chance of developing cardiovascular disease. The major cardiovascular risk factors include diabetes, hypertension, hyperlipidemia, smoking, and most importantly, a family history of cardiovascular disease.

What are some common symptoms of cardiovascular disease and heart attack?

Unfortunately, all too frequently, individuals may present with a heart attack or stroke as the first symptom of cardiovascular disease. Symptoms to be
concerned about include chest pain, difficulty breathing at rest or with activity, excessive perspiration (diaphoresis), palpitations, unexplained nausea, and dizziness or lightheadedness.

The chest pain of a heart attack is usually described as a burning, heavy and crushing sensation in the center of the chest. The discomfort can sometimes radiate to the jaw and down the left arm. Heart attack chest pain usually occurs while at rest. Women tend to present with non-typical cardiac symptoms including generalized fatigue and malaise. Women tend to have more diffused discomfort, spreading to the shoulders, neck, arms, and even to the back.

**How is Coronary Artery Disease Diagnosed?**

The initial evaluation of a person suspected of having atherosclerosis should include a thorough history and physical examination performed by a health care provider. The initial examination is then followed by an electrocardiogram (ECG or EKG). An electrocardiogram is a test of the electrical activity of the heart. It sometimes can provide clues to the presence of coronary artery disease and other disorders of the heart.

**What is a Stress Test?**

A stress test is a test where the electrical activity of the heart is monitored using an electrocardiogram (ECG or EKG), while the patient exercises on a treadmill. It can give information about blood flow to the heart and can suggest whether there are narrowed blood vessels. There are 2 major stress test modalities that are used frequently. The first, and most commonly used stress test, is called a stress echo. Echocardiographic images, or ultrasound images, of the heart are taken both at rest and after peak exercise. This test can also be done without the use of a treadmill. This is referred to as a pharmacologic stress echo. During a pharmacologic stress test, a medication is infused to mimic exercise. The second commonly performed stress test is referred to as a nuclear stress test. During a nuclear stress test, a radioactive tracer is used to outline the blood flow of the heart muscle, both at rest and after exercise. This also can be done as a pharmacologic stress test. Your cardiologist will choose the best test for your particular symptoms and risk profile.

**What is a Cardiac CT Scan?**

CT scanning can be used to evaluate the presence of calcium buildup in the coronary arteries as well as detecting the presence of coronary artery disease. The test is considered non-invasive but still carries the risk of radiation exposure.

**What is a Cardiac Catheterization?**

The “gold standard” test for diagnosing coronary artery disease is called a cardiac catheterization or coronary angiogram. During this test, a small plastic catheter is inserted and radio opaque contrast is injected in the coronary arteries while being recorded on x-ray.
WHAT IS AN EJECTION FRACTION AND WHY IS IT IMPORTANT?

An ejection fraction is the fraction of out bound blood pumped from the heart with each heartbeat. Normally, the heart will pump 55–65 percent of the blood in the left heart chamber. Therefore, a normal ejection fraction is between 55% and 65%. In general, the lower the ejection fraction, the poorer the cardiovascular prognosis. Patients with an ejection fraction of less 35% are at risk for sudden cardiac death. These individuals may be considered a candidate for an implantable cardioverter defibrillator to protect them from sudden cardiac death. Your cardiologist can determine whether you or a loved one are suited for such therapy.

WHAT IS THE CONNECTION BETWEEN DIABETES, HEART DISEASE, AND STROKE?

If you have diabetes, you are at least twice as likely as someone who does not have diabetes to have heart disease or a stroke. People with diabetes also tend to develop heart disease or have strokes at an earlier age than other people. Woman of all ages with diabetes have an increased risk of heart disease because diabetes cancels out the protective effects of being a woman in her child-bearing years. People with diabetes who have already had one heart attack run an even greater risk of having a second one. In addition, heart attacks in people with diabetes are more serious and more likely to result in death.

HOW CAN ASPIRIN BENEFIT THE HEART?

Aspirin benefits the heart in several ways:

- **Decreases inflammation**, which is a component of plaque build-up and inflamed plaque is more likely to cause a heart attack or stroke.

- **Inhibits blood clots.** Some factors in the blood trigger a series of events that cause blood platelets to clump together and form blood clots. Aspirin inhibits these factors, and therefore inhibits the formation of blood clots as well. Blood clots are harmful because they can clog the arteries supplying the heart muscle and brain, increasing the risk of heart attack and stroke. Aspirin has been shown to reduce the risk of heart attack and stroke.

DO YOU RECOMMEND TAKING AN ASPIRIN A DAY?

Aspirin is recommended for patients who have already had a heart attack or a stroke or atherosclerosis in other blood vessels, or who have diabetes or well-controlled hypertension. In this group of patients, aspirin has been shown to reduce the risk of heart attack and stroke by about 25 percent when taken in a dose of 325 mg or less a day.

The U.S. Preventive Services Task Force has issued a draft recommendation statement on Aspirin to Prevent Cardiovascular Disease (CVD). This draft recommendation statement applies to adults ages 50 and older who have not been diagnosed with CVD and who do not have an increased risk of bleeding.

(1) Most adults ages 50 to 59 who have increased risk of heart attacks or stroke should take a low-dose aspirin every day, (2) adults ages 60 to 69 who are at increased risk of CVD should talk with their doctor about whether to take a low-dose aspirin every day, (3) there is not enough available evidence on the benefits and harms of aspirin use in adults younger than age 50 and those 70 or older to recommend for or against its use in preventing CVD.

WHAT IS THE CARDIOVASCULAR RISK AFTER QUITTING SMOKING?

If you are able to stop smoking, your risk of a heart attack or stroke decreases within a few weeks. The risk goes down to that of a nonsmoker within about 2 years. In addition, a lot of patients comment that they feel healthier and have more energy after they’ve stopped smoking.
Is vitamin E good for your heart?

Recent clinical trials have suggested that Vitamin E is not effective in reducing the risk of heart disease, at least in patients who’ve already had one heart attack. There have now been two clinical trials involving more than 20,000 patients with placebo or 400 units of vitamin E a day. There was no benefit of vitamin E in either trial.

Is it true that a glass of red wine is good for your heart?

Red wine, in moderation, has long been thought of as heart healthy. The alcohol and certain substances in red wine called antioxidants may help prevent heart disease by increasing levels of high-density lipoprotein (HDL) cholesterol (the “good” cholesterol) and protecting against artery damage. However, the benefit is lost at higher levels of drinking. The benefit is not restricted to red wine; the data would suggest any kind of alcohol-containing drink might have some cardiac benefit.

Heart Disease Facts by the CDC

- Heart disease is the leading cause of death for both men and women. More than half of the deaths due to heart disease in 2009 were in men.
- About 610,000 Americans die from heart disease each year—that’s 1 in every 4 deaths.
- Coronary heart disease is the most common type of heart disease, killing more than 370,000 people annually.
- In the United States, someone has a heart attack every 43 seconds. Each minute, someone in the United States dies from a heart disease-related event.
- Heart disease is the leading cause of death for people of most racial/ethnic groups in the United States, including African Americans, Hispanics, and whites. For Asian Americans or Pacific Islanders and American Indians or Alaska Natives, heart disease is second only to cancer.
- Coronary heart disease alone costs the United States $108.9 billion each year. This total includes the cost of health care services, medications, and lost productivity.

For an appointment with Drs. Bandow or Navone, contact The International Heart Institute at 406-541-7000.
OUTPATIENT CLINIC SERVICES

The OUTPATIENT SPECIALTY CLINIC is an ever-expanding group of specialists, many of whom travel to Salmon to care for our patients. Specialty medical services offered include:

- Cardiology
- Oncology
- Otolaryngology
- Psychiatry
- Dermatology
- Ophthalmology
- Plastic Surgery
- Urology

CARDIOLOGY SERVICES: Cardiologists travel from Missoula twice per month to see new patients and schedule follow-up visits for established patients. This service allows our patients to remain in the community for their cardiac care. Specialty medical services offered include:

- Cardiac sonography testing
- Evaluation of pacemaker
- Peripheral Artery Testing (PADNET’s)
- Cardio-Versions
- Examined Automatic Internal Cardiac Defibrillators (AICD)
- Stress echo cardiograms

Dermatology Services:

- Evaluations
- Minor surgical removal of skin lesions
- Melanoma
- Mole removals

Oncology Services:

- Chemotherapy treatment
- Telemedicine services via web
- Consultations

OTOLARYNGOLOGY (ENT) SERVICES: Ear nose and throat services are offered to our patients one week a month by Todd Miller, MD. Services offered include surgery and treatment for the following conditions:

- Acid reflux
- Facial trauma
- Sinus disease
- Sore throat
- Ear infections
- Rhinoplasty
- Sleep apnea
- Voice problems

PLASTIC SURGERY: Surgical and non-surgical enhancement procedures and complex surgical repairs.

TELEPSYCHIATRY: is a service offered to our patients, which again allows our patients to remain in the community for their mental health care. These services are provided by a Board Certified Psychiatrist.

UROLOGY SERVICES: Urologists travel from Boise once per month to see new patients and schedule follow-up visits for established patients. This service allows our patients to remain in the community for their urologic care. Specialty medical services offered include:

- Bladder outlet obstruction
- Kidney stones
- Stress echo cardiograms
- Erectile dysfunction
- Male infertility
- Treatment of urologic cancers
The Steele Memorial Rural Health Clinic provides many valuable services to the community. The Clinic's staff consists of one OB/GYN specialist, and three Family Practice/OB physicians, who are partnered with two Nurse Practitioners and two Physician Assistants. A Board Certified General Surgeon and Board Certified Orthopedic Surgeon who is partnered with a Physician Assistant also provide screening, consultation and operative treatments. Services provided by physicians and physician extenders include:

- Arthrocentesis
- Audiometry/Audiogram
- Blood Pressure Checks
- Cauterization
- Colposcopy & Biopsy
- Cryotherapy of Lesions
- Ear Examination/Wash
- Excision of Ingrown Toenail
- Excision of Large/Small Skin Lesion
- Foot Exam (Diabetes)
- Foreign Body Removal
- Fracture Care & Follow-Up
- Gynecological Examinations
  - Includes: Pelvic, Pap Smear, Breast, & Rectal Examinations
- Hospital Visit Initial/Subsequent
- Incision & Drainage (Simple & Uncomplicated)
- IUD Insertion & Removal
- Laceration (Small & Large), Obstetrical Care Including:
  - Uncomplicated, Antepartum Care, Delivery, Postpartum & OB
- Procedures
  - Patient Counseling
  - Peak Flow Meter
  - Physical Examinations
  - Referrals to Specialists
  - TB Skin Test
  - Toenail Trimming
  - Tonometry (Screen)
  - Trigger Point Injections
  - Visits: Home, Incarceration, Nursing Home & Office
  - Visual Acuity Test

Steele Memorial Clinic participates in the Hospital Performance Improvement program gathering data to continuously improve processes. The nurses and ancillary staff participate to set goals to improve the patient experience and satisfaction.

In 2015, Steele Memorial Clinic provided 18,580 patient visits to the residents and visitors of Lemhi and Custer County.
Max Scholle, MD, grew up in the rural town of Mustang, Oklahoma. Much like Salmon, Mustang identifies with farming and ranching. He was fortunate enough to grow up in the same house all through his adolescence alongside his sister, Jenny. Max has a large extended family that also live in and around Mustang, Oklahoma. Dr. Scholle has fond memories of watching and playing soccer with his sister and cousins. The family comes from a long line of soccer enthusiasts, he and Jenny both played at the collegiate level.

“Did you know” ……… Dr. Scholle’s hometown of Mustang was founded during the Oklahoma Land Rush of 1889. A newspaper editorial of the time wrote “When the cannons boomed a noon, thousands of pioneers surged forward. Those on fast horses raced ahead of the wagons, surreys and plow stock”

Dr. Scholle was drawn to Salmon because of the rural setting and small town atmosphere. He frequently can be found roaming the mountains while enjoying hunting, hiking, fishing, and mountain biking. When Max is not wandering in the wilderness, he can be found at Steele Memorial Medical Center practicing family medicine. It has been over a year since he first stepped into the clinic in February 2015. He says, “There is a need in the community and that is what I trained for.”

Dr. Scholle earned his Bachelor of Science degree from Northeastern State University in Tahlequah, Oklahoma and his graduate degree from Ross University School of Medicine in Dominica. He started his career path to become a general surgeon with a surgical residency rotation at St. Agnes Hospital in Baltimore, Maryland but soon realized family medicine was his true calling. Family medicine is a well-rounded practice that allows him to follow the patient from pediatric to geriatric. Dr. Scholle completed a three year residency at Jane Phillip’s Hospital, in Bartlesville, Oklahoma. He states, “I enjoy getting to know my patients, creating that bond that ultimately allows a trusting relationship to form, enabling me to help my patients.” Steele Memorial Clinic and staff support his goal of creating and maintaining trust with patients, he states, “The staff genuinely care.”

*His message to the community is “Stay active and keep moving.”*
Our Providers

Gregory Behm, MD  
Board Certified in Sports Medicine & Orthopedics

Adam Deutchman, MD, FACS  
Board Certified in General Surgery

Samuel Gardner, DO  
Board Certified in Family Medicine

Richard Natelson, MD  
Board Certified in Obstetrics & Gynecology

Suzanne Nebeker, NP  
Certified Family Nurse Practitioner

Max Scholle, MD  
Board Certified in Family Medicine

Heather Whitson, PA-C  
Master’s of Physician Assistant Studies

Mylissa Wyatt, NP  
Certified Family Nurse Practitioner

Clare York, PA-C  
Master’s of Physician Assistant Studies
Clinic Implements Change

Steele Memorial Clinic provides many valuable services to the community. The Clinic's medical staff consists of two Board Certified Family Practice/ OB physicians, one Board Certified OB/ GYN specialist, two Nurse Practitioners and two Physician Assistants. A Board Certified General Surgeon and Board Certified Orthopedic surgeon also provide screening, consultation, and operative treatments at the clinic. The staff consists of three registered nurses, three licensed practical nurses, five medical assistants, two nursing techs, and eight ancillary staff.

In 2015, Steele Memorial Clinic implemented LEAN strategies to improve patient flow and access to care. Lean (also referred to as Lean Methods or Lean Speed) is a set of tools developed to reduce the waste associated with the flow of materials and information in a process from beginning to end. Steele Memorial Clinic conducted a Rapid Improvement Event, an exercise to identify and minimize wasted time and resources in a process. The RIE team started by reviewing all of the steps involved in a patient appointment—from making an appointment to check out. We identified areas that needed improvement, such as patient check-in times. When patients arrive at their scheduled appointment time, it takes several minutes to register and then several additional minutes to be roomed. We made adjustments to our scheduling process, requesting patients to arrive fifteen minutes prior to their appointment for check-in. This has improved the percentage of patients roomed on time from less than 10% to approximately 65%. The RIE team was led by Abner King and Wendy Chesley. The team consisted of Dr. Max Scholle; Heather Whitson, PA; Clare York, PA; Beth Miller; Jenny Etchart; Brianna Engle; Toni Petersen; and Janet Gosack.

The RIE also highlighted an opportunity to improve access to care on weekends. After conclusion of the event, we implemented a Saturday “Walk in Clinic”. On average, 12-14 patients are seen every Saturday. We also extended hours on Mondays, by appointment, to accommodate patients that work late and are not able to be seen during regular business hours.

In 2014, SMMC implemented EPIC as our electronic medical record system. EPIC has provided us with the ability to share patient information seamlessly between our clinic, Emergency Department, and Hospital. Patients can also access health information from home through a patient portal called “MyChart”. MyChart allows patients to request prescription refills, email providers, view lab results, and find health resources.

SMMC continues to partner with the Family Medicine Residency of Idaho to provide rural rotations for broadly trained family medicine physicians. SMMC hosted one family medicine resident in 2015 for two weeks. Rural rotations, such as those at SMMC, prepare physicians to work in Idaho’s underserved rural areas.
Dear Mr. Hill,

My husband John W. Miller had surgery Monday the 23rd of November. We (Brenda Deutchman for his care. Nancy Crismich was Johns nurse preparing for surgery and after care was so great. She explained procedures in a understanding way and made John and myself feel so comfortable during his stay. Nancy is an important part of your staff.

Thank you,

The Millers
Salmon, ID

Dear Mr. Hill,

I am writing to let you know about the absolutely wonderful care I received the weekend of April 10th at which time I ended up spending two nights in the hospital. I had such terrific care from each and every department in which I came in contact. The clinic, the ER, the Lab, X-Ray, Echo department, the hospital floor employees (Dr. Swenson, nurses, and all the help). I feel the people in Salmon are so fortunate to have Steele Memorial Medical Center at their disposal.

Thank you so very much,

Alice Butler
Salmon, ID

Dear Mr. Hill,

We deeply appreciate all your effort. You’re a very special person inside and out. If mom ever needs any one again she hopes your there. She just loved you.

Betty Bricker
Salmon, ID

Dear Mr. Hill,

My husband Joe and I each have had a surgery at Steele Memorial in the past three months. We were pleased with the care we received from nurses, doctors, and anesthesiologists. They all were friendly, skilled, and eager to help us. Kristi Jo McLain was the attending nurse for my knee surgery. She was very attentive, relaxed, knowledgeable, and comforting, even offering an extra warm blanket. She was very attentive. Nancy Crismich was also present. In both cases, we received every other phone and in person, covering every detail and answering all our questions. Joe was very professional and caring manner. Before and after, Joe’s was emergency hernia surgery, Nancy kept me abreast of what was happening and the role of his nurse on the floor, and an approximate time line. She is a leader among the nurses and a great asset to the hospital.

Now I am undergoing physical therapy at the hospital under the skilled guidance of Juniper and Cyndie. They are very caring, understanding and attentive to my physical and emotional needs regarding my knee. I am impressed with how much they know and need to know for their work. I greatly appreciate their help as my leg gradually strengthens and my knee slowly recovers.

Joe and I applaud the staff at Steele Memorial and recommend your services to our friends and acquaintances.

Sincerely,

Carole Harmon
Salmon, ID
**WEAR RED DAY**
A fun family event where you can walk to celebrate your heart health or recommit to taking care of yourself. Walk with friends, coworkers or family members. After the walk, you will enjoy lunch and a presentation on us.
Register: 208-756-6212  
Cost: Free  
When: First Friday in February  
Where: Hospital Lobby

**HEALTH FAIR**
Free blood pressure check, oxygen saturation test, blood glucose testing and skin cancer screenings. Nine lab tests are offered at reduced prices.
Register: At the event  
Cost: Depends on test  
When: First Friday and Saturday in April  
Where: Steele Memorial Conference Room

**SPORTS PHYSICALS**
Sports physicals are offered at a discounted rate of $25 for only two days per year. SMMC donates all fees generated from the sports physicals to the Salmon, Carmen and South Lemhi Boosters Clubs.
Register: 208-756-6212  
Cost: $25.00  
When: July and August  
Where: Steele Memorial Clinic

**FLU VACCINATION**
Seasonal flu vaccinations made available for patients 18 and older. Medicare and Medicaid patients are asked to please bring your card(s) for coverage verification.
Register: 208-756-6212  
Cost: $25.00  
When: September - March  
Where: Steele Memorial Clinic & Community Wide

**BRAKE FOR BREAKFAST**
A drive-thru type event, where you receive breakfast, gift and a breast cancer information packet on the go.
Register: N/A  
Cost: Free  
When: First Wednesday in October  
Where: SMMC Parking Lot

**HEMICH COUNTY FAIR INFORMATIONAL BOOTH**
Informational items on services offered at Steele Memorial Hospital and Steele Memorial Clinic.
Register: N/A  
Cost: Free  
When: August (during fair week)  
Where: Commercial Booths (Fair Grounds)

**BREAST CANCER AWARENESS WALK AND SILENT AUCTION**
A fun family event where you can walk to celebrate your health. We will take a short walk down Main Street and return to the hospital for refreshments, a tour of our Radiology department and silent auction.
Register: 208-756-6212  
Cost: Free  
When: October  
Where: Hospital Lobby

**SPORTS MEDICINE PROGRAM**
Juniper McFarlane, PT meets with high school athletes and coaches one day per week and consults on any topic necessary including taping ankles, injuries, exercise programs and return-to-play decisions.
Register: N/A  
Cost: Free  
When: Every Monday September - May  
Where: Salmon High School
Turkey Trot
A 5k or 1 mile fun run family event where you can walk or run to burn off a few extra calories before the big meal and to enjoy time with family.
Register: 208-756-6212
Cost: TBD
When: Thanksgiving Day
Where: TBD

Better Breathers Club
Monthly Chronic Obstructive Pulmonary Disease (COPD) support group.
Register: 208-756-5630
Cost: Free
When: By Appointment
Where: Steele Memorial Conference Room

Childbirth Prep Classes
Join a Registered Nurse for three educational evenings filled with information and techniques to help you prepare for your upcoming birth experience.
Register: 208-756-6212
Cost: Free
When: Offered 3 times a year, 6-8 p.m.
Where: Steele Memorial Conference Room

Community Lunch & Learn
Informational presentations on varied medical and health topics.
Register: N/A
Cost: Free
When: 4th Tuesday of Every Month
Where: Steele Memorial Conference Room

Smoking Cessation Classes
Educational and support sessions provided by a licensed Respiratory Therapist.
Register: 208-756-5630
Cost: Free
When: By Appointment
Where: Steele Memorial Conference Room

Health Care Professions & Careers
SMMC offers clinical student rotations, job shadowing opportunities as well as attending the Salmon Career Expo and various college/university career fairs.
Register: 208-756-5665
Cost: Free
When: Ongoing
Where: Community Wide

Industrial Medicine Program
Workers compensation program allowing injured employees from around the community to receive priority appointments.
Register: 208-756-6212
Cost: N/A
When: Ongoing
Where: Steele Memorial Clinic

Community Lunch & Learn
Informational presentations on varied medical and health topics.
Register: N/A
Cost: Free
When: 4th Tuesday of Every Month
Where: Steele Memorial Conference Room

Smoking Cessation Classes
Educational and support sessions provided by a licensed Respiratory Therapist.
Register: 208-756-5630
Cost: Free
When: By Appointment
Where: Steele Memorial Conference Room

Health Care Professions & Careers
SMMC offers clinical student rotations, job shadowing opportunities as well as attending the Salmon Career Expo and various college/university career fairs.
Register: 208-756-5665
Cost: Free
When: Ongoing
Where: Community Wide

Industrial Medicine Program
Workers compensation program allowing injured employees from around the community to receive priority appointments.
Register: 208-756-6212
Cost: N/A
When: Ongoing
Where: Steele Memorial Clinic
STEELE MEMORIAL MEDICAL CENTER DEPARTMENTS

ADMINISTRATION

Left to Right: Shena Popat, Administrative Resident; Jim Peterson, CFO; Jenny Tracy, Executive Assistant; Abner King, Interim CEO; Judy Washbon, Administrative Assistant & Stephanie Orr, CNO

CASE MANAGEMENT

Becky Infanger

BUSINESS OFFICE

Left to Right: Ashley Rhead, Tina Still, Carrie Buhler, Dee Dance, Dianna Duke, Amber Tolman, Shari Jensen, Christy Ottonello, & Brittany Moses

DIETARY DEPARTMENT

Left to Right: Sharon Richardson, Sandy Young, Michelle Boots, Alesha Irons, & Kelley Harris

EMERGENCY DEPARTMENT

Left to Right: Chelsea Stephanishen, Amanda LaRiche, Jayme Hellickson, Reba Ulshafer, Cami Hugunin, Dr. Joel Dye, Janoa Parde, Debbie Baldwin, Colleen Miller, Becca Probst, Ellie McGill, & April Nichols
MATERIALS

Steve Fisher & Tina Capps

MEDICAL IMAGING

Left to Right: Cody Walton, Linda Taylor, Lynnel Holcomb, & Jason Westfall

MEDICAL RECORDS

Left to Right: Faith Jordan, Teresa McFarland, Dorene Johnson, Alexandra Butch, Tina Halton, & Barb Green

PHARMACY DEPARTMENT

Left to Right: Joel Rea, RPh; Tracie Stout, Reba Ulshafer & Kristin Kubota, RPh

REHABILITATION SERVICES:

Rehabilitation Services: Occupational Therapy, Physical Therapy & Speech Therapy

Left to Right: Gayle McCampbell, Miranda Sweet, Judi Jackson, Sheri Harrison, Judy Washbon, & Juniper McFarlane
The 2015 Quality Department consists of one outstanding employee, Wendy Chesley, RN. Wendy began her position as the Quality Director in July of 2014 and continues to learn in her new role. Wendy receives excellent support from the Administration team to assist department managers with improvement projects throughout Steele Memorial Medical Center (SMMC).

2015 was a busy year for the Quality Department. The year began with the continuation of the Steele Memorial Clinic first Lean Rapid Improvement Event (RIE) from 2014 and a second RIE in early 2015. She also assisted the Surgery Department in their first RIE. Late in 2015, a one-day RIE was performed to assist the Outpatient Specialty Clinic with smoothing out the appointment scheduling process. This RIE was attended by staff members from the Surgery, Clinic, Information Systems (IS), and Outpatient Specialty Clinic departments. This mix of staff members were able to compare and contrast how they schedule appointments, and assist the Outpatient Specialty Clinic schedulers with improving their process.

Lean manufacturing, simply known as “lean”, is a systematic method for the elimination of waste in a workflow system. Lean manufacturing is derived from the Toyota Production System and has been adopted in healthcare as a way to eliminate areas of waste and improve patient care. Gemba walks are used to identify areas of waste in a workflow system. Gemba is a Japanese term meaning “real think” or “real place” and is used in Lean as observing the work as it is happening. Areas of waste are identified and studied during a three day RIE in order to make modifications to the workflow, which help to eliminate unnecessary steps that slow the process. After modifications of the workflow are made, the lean process continues with long term monitoring of the new workflow, and continued modifications are made as needed for further improvements.

As part of the SMMC 2015 Improvement Process regulated by Yellowstone Insurance Exchange, the Quality department upgraded the Incident Reporting System from a paper system to an online system. This upgrade makes it possible for all employees to have their own access to a website linked to Yellowstone Insurance Exchange. This website makes it possible to efficiently enter incident reports directly into the website instead of routing a piece of paper to the Quality Department. The online system instantly updates the entered incident, and routes the incident reports to department managers and the Quality Director’s email. The data collected through this website allows for data analysis and trending that can be used for future improvement projects. Upgrading to the online system was complete in December 2015, after several months of preparation by the Quality and IS departments.
The Med/Surg Department continues to strive to better patient experience. Due to a generous donation from Steele Memorial Foundation, we were able to purchase eight new hospital beds. We will be purchasing the remaining eight beds by the end of 2016, completing the upgrade. The beds were purchased to increase comfort, provide improved features to help prevent skin breakdown, and increase patient safety.

We have also purchased new equipment to conduct newborn hearing testing and it has worked well. The new machine is portable allowing the hearing test to be done in the mother’s room to keep mom and baby together as much as possible. In 2016, we look forward to purchasing three newborn warming beds for our labor and delivery rooms. Parents are often anxious to find out their baby’s weight. The new infant beds have the capability of weighing the infant directly after delivery in the presence of the mother.

Our HCAHPS patient satisfaction scores remain in the 90th percentile. Two employees, Willow Griffith and Carrie Shippy, attended the What’s Right in Health Care Conference in Chicago, Illinois where they accepted the 2015 Studer Group Excellence in Patient Care Award on behalf of SMMC. This is a great accomplishment for our team!

The Med/Surg/OB management position has been filled. Shay Hamilton was on board for six months as an interim manager and did an excellent job. Colleen Miller graciously accepted the new role as Acute Care Services Director. Her areas of responsibility include the Emergency Department, Outpatient Specialty Clinic, Med/Surg floor, Obstetrics, and Case Management. To help support her in this new position, Rebecca Probst has taken on a new role as the Clinical Resource Nurse/Education Coordinator. “Becca” oversees education for the hospital nurses, the disaster plan, Outpatient Specialty Clinic, and assists with needs in different departments with direct patient care. The transition took place November 2015 and is going well.
2015 was a banner year for the Surgery Department. Accomplishments highlight the department’s commitment to continuous improvement with the aim of providing high-quality, compassionate healthcare.

The surgical team consists of ten physicians, three nurse anesthetists, eight registered nurses, and three surgical technologists. They go the distance to provide compassionate health care. All of us at the Department of Surgery share this spirit, and are connected by our dedication to the purity of creating a place where any patient can come at any time to receive the best treatment possible. We continue to align with our vision to be the first choice for healthcare services for the residents and visitors of the Salmon /Lemhi Valleys and surrounding areas.

We continue to increase the number of procedures performed from year to year. We completed 911 procedures in 2015—a new record for SMMC. This is a significant accomplishment indicating the growth SMMC has experienced in recent years. For comparison, SMMC performed just 246 procedures in 2003. We provide high-quality care to our patients. Our surgical site infection rate continues to remain very low at less than 2% for class one and two surgical procedures.

In 2015, one of the Surgery Department’s goals was to enhance the surgery patient experience. To enhance patient experience, we focused on improving communication to the family. Family members often experience anxiety while their loved one is going through the surgical process. To reduce anxiety and increase communication, we installed a patient status board on a HD flat screen TV located in the waiting room. The patient status board allows family members to track the patient’s progress from admissions to recovery in real time. For confidentiality purposes, upon check in, designated family members are given a card with the patient’s assigned number. That number is posted on the screen and a color coded system designates where the patients is in the surgical process. Family members have reported what an informative and comforting tool this is to be able to follow their loved one through the surgical process.

The second goal Joel Cannon, Surgery Department manager identified is increasing rounding on pre-op and post-operative patients. Rounding on patients is a tool used to gain a patient’s feedback on the quality of care received, staff to be recognized, and processes to improve. Whether a patient is admitted for inpatient or outpatient surgery, they will receive sophisticated and compassionate health care from our providers and staff at Steele Memorial Medical Center.

A third goal achieved was a Rapid Improvement Event (RIE). This RIE focused on improving the pre-operative preparation process, from the time the patient makes the surgical appointment, to the time the patient enters the operating room. The improvement areas identified during this RIE included having the patient arrive to the hospital as close to the procedure start time as possible and still have enough time to prepare for their procedure, standardize the pre-operative phone calls, standardize the pre-operative chart making task, standardize the pre-operative exam rooms, and coordinate exact procedure start times with the surgeons. The RIE team worked together to plan and implement improvement changes, which improved efficiency during the pre-operative preparation process and improved the overall patient experience by decreasing the wait time. The RIE team continues to monitor these implemented changes and make further improvements as needed.
The Steele Memorial Auxiliary is a group of dedicated volunteers who care about our community and work to support a very important asset, our hospital. As a group, they have volunteered over 3,990 hours and assisted with numerous events. Auxiliary members help make a positive impact at Steele Memorial by greeting every patient and guest, providing direction to specific departments and answering general questions. They hand craft pillows for abdominal surgery patients, blankets, booties and hats for newborns. They provide tray favors to all in-patients and assemble/distribute quiet kits to help make patient stays more comfortable. Auxiliary members also sort and distribute the daily mail.

The Steele Memorial Auxiliary operates a successful gift shop in the lobby of Steele Memorial Medical Center. It is always fully stocked with goodies and necessities for patients and visitors. In addition to volunteering their time to run the gift shop, the Auxiliary hosts a popular annual Pink Tea event. Funds raised at the Pink Tea are donated to a hospital need. This year, the Auxiliary made a donation of $2000 to the Steele Memorial Foundation’s Annual Giving Campaign and $2000 donation to the SMMC Laboratory Department for the purchase of a backup i-Stat Analyzer. The Auxiliary’s time, generosity, and continuous care also extend in assisting with the following Community Outreach events:

**2015 Auxiliary Members:** Joan Schwarz, President; Mona Sellegren, Vice President; Judy Peck, Secretary; Paula Hackathorn, Treasurer; Norma Clore, Sandi Dolliver, Roberta Fadness, Barbara Hill, Jan Keller, Shirley Kempf, Suzanne Kosteczko, Phyllis Krueger, Pat LaMoure, Sandra Luce, Pat McKinney, Monica Melendrez, Alice Miller, Genie Quinn, Susan Richards, Bonnie Rose, Betty Runnels, Maxine Sager, Carole Sheppeard, Janice Sommers, Pat Stokes, Kathy Tilford, & Anna Vihlen.
Steele Memorial Medical Center employees were honored on May 12, 2015 for their achievements, valuable contributions and dedicated years of service to the organization.

**OUR COMMITTED EMPLOYEES**

**5 YEARS OF SERVICE**
Left to Right: Stephanie Orr, CNO; Libby Brittain; Karen Vanroosenbeek; Darryl Vanroosenbeek; Dawn Price; & Carol Cunningham.

**10 YEARS OF SERVICE**
Left to Right: Becky Infanger, Merced Suarez, Tina Still, Ray Palmer, Cari Whitson, Heather Yeazle, & Sockie Walchli.

**15 YEARS OF SERVICE**
Debbie Baldwin; Abner King, Interim CEO; Joel Cannon, Tina Capps, & Eden Stark.

**20 YEARS OF SERVICE**
Lynda Evans.

Steele Memorial Medical Center employees were honored on May 12, 2015 for their achievements, valuable contributions and dedicated years of service to the organization.
The purpose of the Steele Memorial Foundation, as recorded in its bylaws, states, “The Foundation, by working with and through Steele Memorial Medical Center, seeks to improve medical care and medical services, thereby benefiting communities, residents, and visitors of Lemhi and Custer Counties.”

The 2014-2015 Annual Giving Campaign began in November 2014 with the Foundation’s annual letter drive. The 2014 Campaign allowed Steele Memorial Foundation to donate $72,000 for the purchase of eight Stryker Smart Beds. The technologically advanced Smart Beds offer interconnectivity with the patient communication system. These state-of-art beds improve patient safety through a multi-level alarm system that alerts nurses and staff with different levels of patient movement. The Smart Beds are designed to deliver maximum comfort and will lead to a better overall patient experience.

- 2014-2015—$72,000 Eight Stryker Smart Patient Beds
- 2013-2014—$45,000 Comprehensive Patient Communication System
- 2012-2013—$100,000 EMS Building
- 2011-2012—$76,841.52 Digital Mammography System
- 2010-2011—$63,481.91 Portable Ultrasound Machine
- 2009-2010—$41,958.84 Rehabilitation Equipment
- 2008-2009—$56,466.14 Wireless Biotelemetry System
- 2007-2008—$86,876.00 Computerized Radiography Equipment
- 2006-2007—$32,290.56 Fetal Monitoring Unit for the Obstetrical Program
The money gained from each of our campaigns supplies Steele Memorial Medical Center with modern tools to continue delivering quality, compassionate healthcare to the community.

The Donor Wall, in the hospital lobby, has long been a public place to acknowledge the many Friends, Sponsors, Patrons, and Benefactors of the Steele Memorial Foundation with giving's of $500 or more. It is also an area to view the many donations made in memory of friends and loved ones. While the Steele Memorial Foundation Donor Wall is significant, we wish to recognize and honor all of the many individuals who have donated, whether it be $5 or $5000, and to all of our donors we say,

“Thank You!”

**Benefactors $10,000+**

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<th>Name</th>
<th>Organization</th>
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<tbody>
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<td>Bill &amp; Diz Allen</td>
<td>Steele Memorial Auxiliary</td>
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<td>Michael &amp; Beverly Barrett</td>
<td>Steele Memorial Medical Center</td>
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<td>Estate of Vera Arndt</td>
<td>Steele Reese Foundation</td>
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<td>Bill &amp; Sally Boyne- In Honor of the Emergency Department</td>
<td>The Mary Jane Strand Family</td>
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<td>Fred &amp; Diana Lyon</td>
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</tr>
<tr>
<td>Nep &amp; Mary Ellen Lynch</td>
<td>Yellowstone Insurance Exchange</td>
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</table>

**Patrons $5,000 - $9,999**

<table>
<thead>
<tr>
<th>Name</th>
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**Memorials $1,000 - $4,999**

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>In Memory of Aileen ‘Annie’ Alexander- A Woman with an Open Mind</td>
<td>In Memory of Grace M. Lyon</td>
</tr>
<tr>
<td>In Memory of Zebediah Alexander- The Best Cat in the Whole World</td>
<td>In Memory of Norma McFarland- A Friend of the Auxiliary</td>
</tr>
<tr>
<td>In Memory of Jeff Allen</td>
<td>In Memory of Sam P. McKinney</td>
</tr>
<tr>
<td>In Memory of S. Michael Allen</td>
<td>In Memory of Larry Shiley</td>
</tr>
<tr>
<td>In Memory of Dr. Walt and Shirley Blackadar</td>
<td>In Memory of Leslie Sinclair</td>
</tr>
<tr>
<td>In Memory of William Boyne</td>
<td>In Memory of Jackie L. Sustaire</td>
</tr>
<tr>
<td>In Memory of Warren Cumberland</td>
<td>In Memory of Tyson Lee Sustaire</td>
</tr>
<tr>
<td>In Memory of Wally Deboard, a Friend of the Hospital</td>
<td>In Memory of Joe Tonsmeire</td>
</tr>
<tr>
<td>In Memory of Zach Johnson, MD</td>
<td>In Memory of Irving Yanoff</td>
</tr>
<tr>
<td>In Memory of Patricia Kirtley Long</td>
<td>In Memory of Judith G. Yanoff</td>
</tr>
</tbody>
</table>
Sponsors $1,000 - $4,999

The Adermatt Family
Ron & Victoria Alexander-Lane
Ryan & Cori Allen
Robert & Jean Anders
Bob & Leslie Anderson
Barb Angelo
Loren & Erlene Arfmann
Jerry & Linda Astalos
Ben & Debbie Baldwin
George Bandow, MD
Roy & Katie Barrett
Dr. Greg & Beth Behm
Ken & Ginny Beller
Ken & Roberta Bittick
Lynn & Tammy Bowerman
Gary & Vicki Boyce
Charles & Brigitta Bradley
John & Nan Bryant
Rob & Heather Bybee
Loren & Ruth Call
Ruth Campbell, NP & Rob Strong
Randy & Tina Capps
Scott & Kimberly Caywood-Kesl
Jack Cherry
Harry Clark
Terry Clark
Doug & Norma Clore
Jay & Marge Cook
Richard A. Corbett
Don & Carol Cunningham
Spiro & Annette Daskalos
Bonnie Porter- “Down River Folks”
Wayne A. Drinkward
Sharon Dutton
Jeffrey & Sue M. Eder
Rod & Sue Edmiston
Myrtle C. Edwards
Paul & Sally Edwards
John & Kathleen Ellis
Jim & Lynda Evans
Eddie & Ali Fields
Kenneth & Marie Freitas
Maxine Gould
Cynthia Grier
Billy & Rivers Gydesen
Harold C. Havens Foundation
Grant & Carol Havemann
John Hayes
Dr. Bruce & Lori Hayward

Mark & Kathy Heald
Greg & Sue Hexem
Hoffman Corporation
Jim & Teresa Hudson
Camilla Hugunin
Chuck & Jean Hurst
Jim Bob & Sharon Infanger
Val & Becky Infanger
Galen & Norma Kossler
Mike & Ann Lane
Christi & Kexton Layton
Larry & Kathryn Leavitt
George & Ann Matejko
Elaine Mayberry
Samm & Beth Miller
Roy & Teresa Molter
Paul & Julie Moody
Donald & Frances Mosher
Dr. Richard & Holly Natelson
Dr. Doug & Rita Nicholson
Cameron, Stephanie & Orr Family
Jack & Judith Perry
Dr. Kelly & Cindy Phelps
John & Bonnie Porter
Providence Health & Services
Holton & Genie Quinn
Scott Raberge
Dr. Hans & Lisa Redd
Irene Reinhold
Hadley & Maxine Roberts
Robert & Phyllis Rose
Michael & Devon Rotter
Alfred & Sharon Rowland
Marguerite Rush
Raymond Rush
Jeff & Kathy Sheets
Jordan & Mary Smith
Max & Evelyn Smith
Bill & Beatrix Stidham
Clee & Abbie Stokes
Otis Stout
James R. Sustaire
Butch & Sherry Taylor
Jim & Barbara Tierney
Darryl & Karen VanRoosenbeek
Larry & Karen Wade
Donna Willoughby
David Wood, MD
Diane Zavotsky, MD & Dan McClanahan, CRNA
Friends $500 - $999

Katina Adams
John Awve
Preston & Katrina Becker
Beta Sigma Phi of Salmon
Michael Biddulph, MD
George & Susan Blodgett
Glenn & Libby Brittain
Tyler & Kali Brothers
Bob & Alexandra Butch
Bill & Susan Calcagno
Joel & Holly Cannon
Kathryn Catlett
Lee & Jill Chapman
Terry Clark & Hank Miller
James & Adele Crawford
The Mike Crisman Family
Gordon & Evalyn Daniels
Robert & Joan Deurloo
Dr. Adam & Ella Deutchman
James Edlin, MD
Timothy J. Fullam
John E. Goodman
Clayne Hanson
James Harris, MD
Bev Hart
James Harvat
Richard & Pat Hauff
William & Mabelle Hays
Linda K. Heffner
Paul & Doris Hightree
Ken Hill
Shayne & Robyn Holmes
Dr. William & Jeanie Hull
George Hyde
King's Stores Fund the Idaho Community Foundation
Liz Jenkins
James & Pat Little
Robert & Ann Loucks
Irene Malcolm
Charles Marsh
Rudy & Jean Mayer
Edna McAdoo
Whit & June KcKinney
Terry, Jessica & McNells Family
Donald & Frances Mosher
Mountain West Real Estate
Brent & Karla Mulkey
Bruce & Ann Mulkey
Jim Murphy
James Neeley, MD
Glen & Barbara Nichols
Mark & Kim Olson
Shaun & Dale O'Reilly
Vic & Joan Phillips
Kimberly Jay Fredericks Pierson
Allan Purcell
Douglas Reinertson
Donna Ricks
Rotary Club of Salmon
Luther & Deborah Russell
Bob & Nancy Russell
William & Maxine Sager
Salmon Elk's Foundation 1620
Salmon Garden Club
Salmon River Electric Cooperative
Bill Schlenk, Jr.
James Schmutz, MD
Don & Mary Scott
Seventh Day Adventist Church
Ralph & Brenda Smiderle
Steven Smith, MD
Rick & Sherrie Snyder
Jerry & Lori Stacy
Martha Strand
John Strobel, MD
Summit National Bank
Syringa Networks
James Taylor, MD
Linda Taylor
The Salmon High School Senior Class of 1952
Ben & Natasha Thimons
Michael Tyacke
Milton & Wanda Usher
Peter Vance, MD
David Warden, MD
James & Paula Whittaker
Charles Wing
Alan Wray, MD
Tom & Carol Yerden
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